

VIENNA INSURANCE GROUP

Investor Presentation



mBank Virtual European Financials Conference September 2024

WELL DIVERSIFIED AND SOLIDLY CAPITALISED INSURANCE GROUP WITH CONTINUOUS DIVIDEND PAYOUTS SINCE 1994



Represented in

30

markets

Around

32 million

customers served by ~30,000 employees

Solvency Ratio

269%

as of 31 December 2023

More than

50

insurance companies and pension funds

S&P Rating

A+

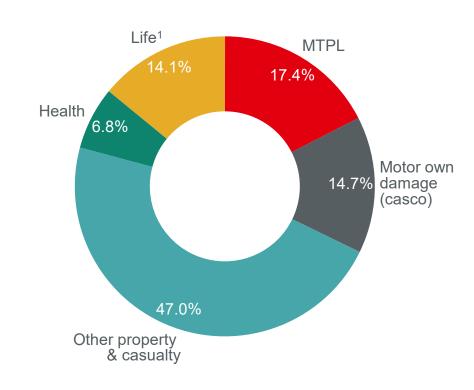
with stable outlook

Dividend per share for 2023:

€1.40

Continuous dividend payout since 1994

Insurance service revenue of € 10.9bn at YE 2023



¹ Life insurance is divided into life with profit participation (7.8%), life without profit participation (5.4%) and unit- & index-linked life (0.9%)



VIG – LEADING INSURANCE GROUP IN CEE

VIG as early mover with excellent market shares



VIG operating in: **Core Markets Special Markets**

Source: local authorities; FY 2023 (Q3 2023: Bulgaria, Serbia, Ukraine)



DYNAMIC DEVELOPMENT SINCE EU ACCESSION IN THE CEE MEMBER STATES



2022

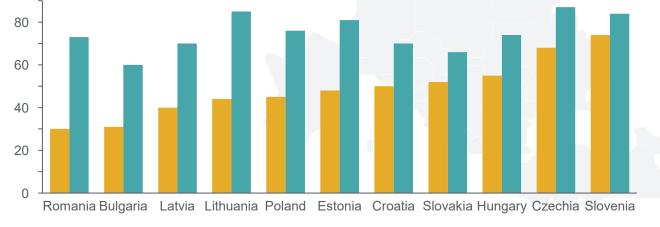
VIG markets CZ, EE, HU, LV, LT, PL, SK, SL are becoming EU members as of 1 May 2004

Major developments and future growth drivers

- Within 20 years, GDP per capita grew from as low as 30% of Western European levels to over 70%
- CEE is well-positioned to capitalise on the nearshoring trend –
 EU to strengthen EU-centric value chains especially in critical/ strategic sectors
- Digital transformation is particularly dynamic in the CEE region
- Green transition is seen both as an opportunity and a challenge for the CEE region given its current substantial reliance on non-renewable energy

 EU-CEE education spendings increased, creating a well-educated and price-competitive labour force; promotion of skill development boosts productivity and improves the position of the EU-CEE markets in the global value chains





Source: wiiw Spring Forecast Report, April 2024

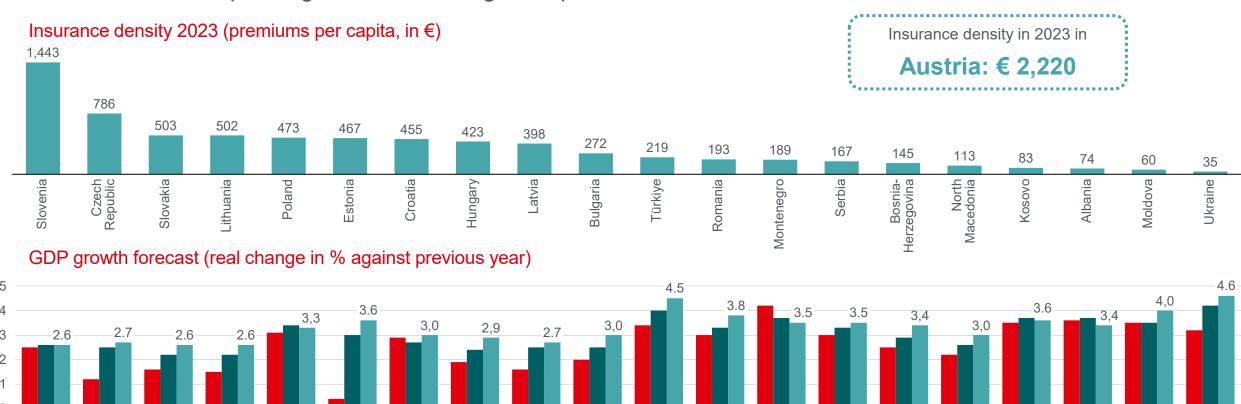
1 Source: AMECO; wiiw Monthly Report, April 2024

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TAKING ADVANTAGE OF THE LONG-TERM GROWTH POTENTIAL IN CEE

Annual insurance spending as indicator for growth potential



Bulgaria

Türkiye

Romania

Montenegro

Source: VIG internal calculation (June 2024); wiiw Forecast Report Spring (April 2024)

Croatia

Hungary

Estonia

Moldova

Bosnia-Herzegovina

Serbia

North Macedonia

Slovenia

Czech Republic Slovakia



STRONG MACROECONOMIC OUTLOOK FOR CEE

Excellent average annual real GDP growth rates (2024-2028) expected for major VIG markets

For most CESEE countries 2024 will be better than 2023

- GDP growth for the EU members in the region is forecasted at average of 2.5%, rising to 3% in 2025 – significantly outperforming the stagnant euro area (0.6%), and still growing next year twice as fast as the euro area (1.6%)
 - Romania (3.0%) and Croatia (2.9%) are seen to grow particularly strong in 2024, supported by in-flows from EU funds
 - Czech Republic, Poland, Slovakia and Hungary are expected to grow at an average rate of 2.4% this year, rising to 3.0% in 2025
- Inflation in most of VIG markets has slowed significantly on the back of falling food and energy prices, allowing for rapid real wage growth
- Private consumption is driving the growth on the back of rising wages (tight labour markets) and falling inflation

Source: wiiw Spring Forecast Report (April 2024) CESEE - Central, East and Southeast Europe

Real GDP average annual change

	2024 – 2028	
China	+ 4.0%	
Romania	+ 3.4%	
Poland	+ 3.1%	

Ror Poland Hungary + 2.9% + 2.8% Bulgaria Croatia + 2.8% Slovenia + 2.6% Slovakia + 2.5% Czechia + 2.3% USA + 1.9% OECD + 1.8% Switzerland + 1.5% + 1 4% UK France + 1.3% Euro area + 1.2% **Austria** + 1.0% Italy + 1.0% + 0.9% Germany + 0.7% Japan

Source: Institute for Advanced Studies Vienna (July 2024)



SUCCESS IS BUILT ON DIVERSIFIED AND RESILIENT BUSINESS MODEL

VIG's 4 proven management principles

Local entrepreneurship

- Knowledge of local needs and markets
- Decentralised structures & efficient decision-making procedures
- VIG Holding responsible for steering the Group



Multi-brand policy





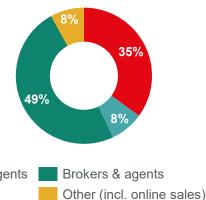


- Utilisation of established local brands → Local identification through market-specific brand(s)
- "Vienna Insurance Group" underlines the Group's internationality and strength

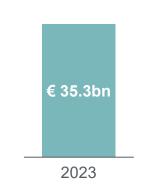
Multi-channel distribution

- Various distribution channels (incl. partnership with Erste Group)
- Strongly customer-oriented distribution





Conservative investment and reinsurance policies



- Focus on secure and sustainable investments
- Spreading risk by means of diversification

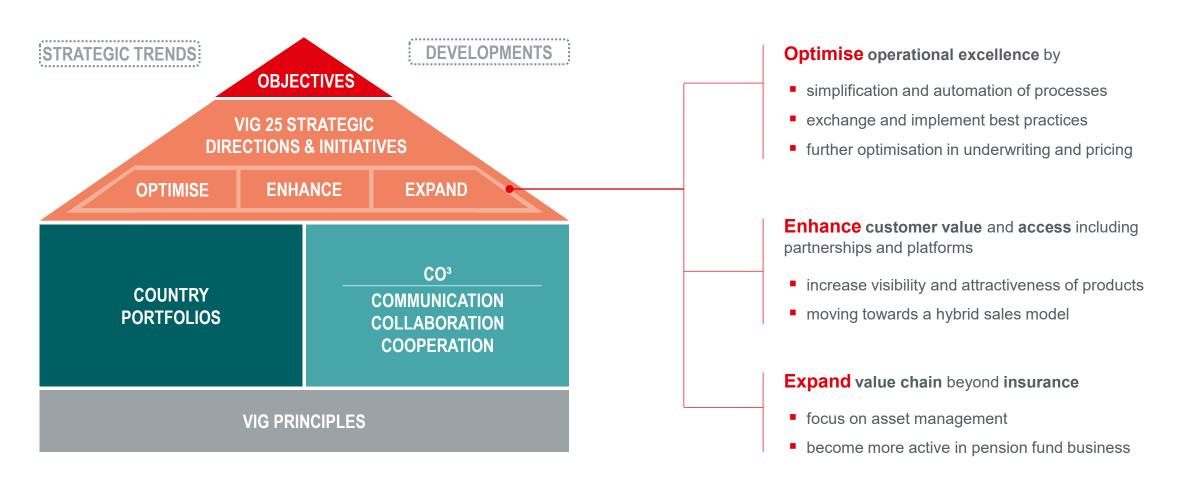
Investments held at VIG's own risk

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VIG 25 STRATEGIC PROGRAMME SECURES FURTHER DYNAMIC DEVELOPMENT



Initiatives and projects to optimise, enhance and expand VIG's business model



GROUP-WIDE SUSTAINABILITY PROGRAMME COMPLEMENTS VIG 25 STRATEGIC PROGRAMME

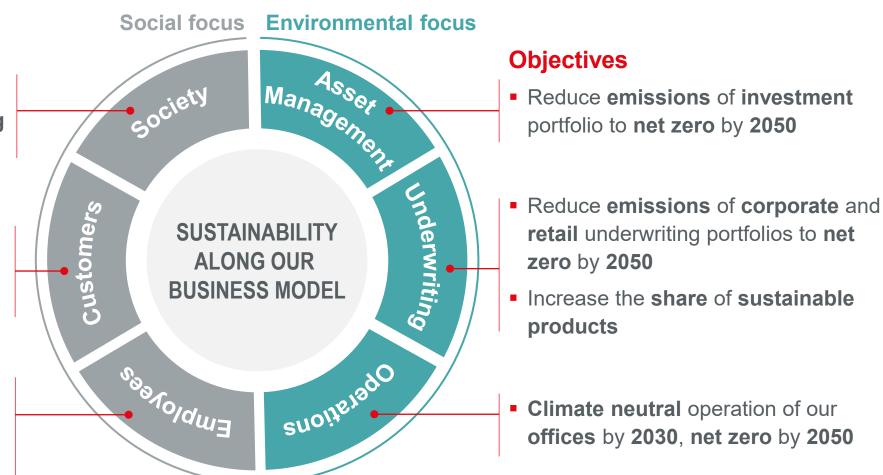


Sustainability in VIG means creating economic value today without doing so at the expense of tomorrow

Objectives

- Promote risk literacy
- Grow corporate volunteering

- Focus on customer satisfaction
- Close the protection gap
- Attractive employer with equal opportunities for all
- Employee focus



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RISK AWARENESS AND RISK LITERACY IN CEE TO BE IMPROVED

VIG defines risk literacy as the ability to make informed and considerate decisions in relation to risks

Risk literacy in CEE according to a representative study not particularly strong

Around ²/₃ of the population have little to no awareness of the health, work, housing, liability, and cyber risks and believe that the public authorities would intervene

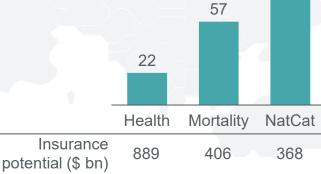


7 out of 10 respondents do not believe that the risks are likely to become a reality, despite judging potential loss/damage to be high



1 out of 5 has taken no risk-prevention measures at all





In addition to GDP growth and increased wealth of the population, improved risk literacy is an important driver for further developing insurance density, reaching potential future customers and helping individuals and society to achieve economic resilience (closing the protection gap).

Reference: Representative study by Gallup International | Details: group.vig/everyday-risks-international-study



¹ Source: Insurance Resilience Index of Swiss RE. 2022

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S&P CONFIRMES A+ RATING WITH STABLE OUTLOOK

Revised S&P Capital Model Criteria

S&P published updated research for VIG under revised model and affirmed A+ rating with stable outlook

- Solid capital buffers at the highest confidence level (99.99%), as per S&Ps updated risk-based capital model, supported by VIG's underwriting discipline
- VIG's financial leverage moved firmly below 40% and is expected to remain in a range between 30% and 36% in the next few years
- Key strengths:
 - Market leader in Austria and several Central and Eastern European (CEE) markets
 - A well-diversified insurance portfolio, enhanced by strong distribution capabilities and an exclusive bancassurance contract with Erste Group Bank AG
 - Solid reinsurance protection that limits the group's natural catastrophe losses
- Key risks:
 - Operating environment and economic conditions, including elevated inflation in larger emerging markets in the EMEA, namely Hungary, Poland, Romania, and Türkiye, remains challenging
 - Greater regional earnings concentration than higher-rated peers
 - Relatively high capital sensitivity to market movements, particularly interest rates

S&P Rating with stable outlook

Reference: S&P Global Ratings (Research Update, July 2024) | Reference: group.vig/en/investor-relations/bonds/rating/



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OUTLOOK & HALF-YEAR 2024 EXECUTIVE SUMMARY

Strong first half-year results give confidence in guidance

Profit before taxes expected on the upper end of announced target range of EUR 825 to EUR 875 million in 2024

- Strong business performance underpinned by top-line growth in both insurance service revenue (+10.0%) and gross written premiums (+7.9%)
- Combined ratio improvement in P&C (-0.7pp) and further increased new business margin in Life/Health of 9.8% demonstrate profitability of the business
- Weather related claims in 6M 2024 amounted to ~ € 123mn gross (~ € 112mn net)
- S&P Rating of A+ with stable outlook confirmed under revised risk-based capital model prove capital strength of the Group
- Christoph Rath, appointed Deputy Member of the Managing Board, will take over his function as of 1 September 2024



VIG IN A NUTSHELL

Well-diversified over countries and lines of business

Resilient business model

VIG 25 strategic programme

Sustainability programme

M&A based on strong footprint and selective approach

Strong capitalisation and continuous dividend payer

- Leading insurance Group in CEE
- Operating in 30 markets
- Providing insurance solutions for all lines of business to around 32 million customers
- Local entrepreneurship
- Multi-brand policy
- Multi-channel distribution
- Conservative investment & reinsurance policies
- Binding compliance and governance framework

- Expanding the leading market position in the CEE region
- Creating sustainable value
- Sustainability programme as an integral part of the business model

- Six spheres of impact
- Asset Management, Underwriting and Operations with environmental focus
- Social focus in the areas of Employees, Customers and Society
- Over 30 years of M&A experience in CEE
- Taking advantage of opportunities and growth potentials in the region
- Most recent acquisition: Aegon CEE business in HU, PL, RO and TR

- A+ Rating with stable outlook (S&P)
- Solvency Ratio in FY 2023: 269%
- Book value per share: FY 2023: € 42.48
- Continuous dividend distribution every year since 1994

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6M 2024 RESULTS

APPENDIX

Please note that rounding differences may occur



EXCELLENT HALF-YEAR PERFORMANCE OF VIG

Top and bottom-line growth with improved combined ratio

Insurance service revenue

€ 5,919.0mn

- Revenue up by 10.0%
- 6M 2023: € 5,380.4mn

Earnings per share

€ 5.38

- Annualised based on HY results
- Net profit after taxes and non-controlling interests in 6M 2024 of € 351.7mn
- **■** 30/06/2023: € 5.25

Profit before taxes

€ 481.0mn

- PBT increased by 3.9%
- 6M 2023: € 462.9mn

Operating Return on Equity

16.2%

- Annualised based on HY results
- **30/06/2023: 15.8%**
- **3**1/12/2023: 15.1%

P&C net combined ratio

93.3%

- Net COR improved by 0.7pp
- 6M 2023: 94.0%

Solvency ratio

265%

- Own funds: € 10,477mn
- SCR: € 3,950mn
- Excl. transitionals Solvency Ratio of 243%
- **3**0/06/2023: 282%



GROUP INCOME STATEMENT

6M 2024 (€ mn)

	6M 2024	6M 2023	+/- %
Insurance service result	585.0	550.8	6.2
Insurance service revenue - issued business	5,919.0	5,380.4	10.0
Insurance service revenue (PAA)	4,628.8	4,160.5	11.3
Expected claims	605.4	527.2	14.8
Expected directly attributable expenses	317.3	275.6	15.1
Experience adjustment	-24.6	-3.4	>100
Change of risk adjustment	67.8	80.2	-15.5
CSM release	324.4	340.3	-4.7
Insurance service expenses - issued business	-5,013.9	-4,807.4	4.3
Insurance service result - reinsurance held	-320.1	-22.2	>100
Total capital investment result	223.1	233.4	-4.4
Finance result	-37.9	-52.1	-27.2
Other income and expenses	-289.3	-269.1	7.5
Business operating result	481.0	463.0	3.9
Adjustments	0.0	-0.1	_
Result before taxes	481.0	462.9	3.9
Taxes	-118.4	-110.1	7.6
Non-controlling interests	-10.9	-9.4	15.8
Result for the period after taxes and non-controlling interests	351.7	343.4	2.4

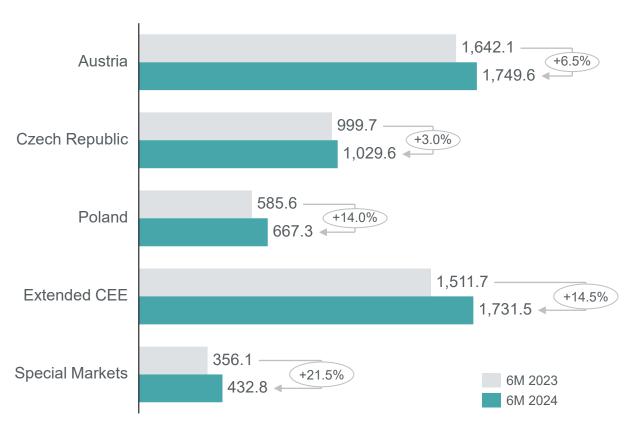
- Insurance service revenue up by € 538.6mn primarily due to strong growth in P&C business (Premium Allocation Approach)
- Total capital investment result down by € 10.2mn; better investment result could not fully compensate for the insurance finance result development
- Result before taxes up by € 18.1mn driven by positive developments in the segments Extended CEE, Poland and Austria
- Tax ratio of 24.6% (6M 2023: 23.8%)

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INSURANCE SERVICE REVENUE OF € 5.9 BILLION EURO UP BY 10.0%

Insurance service revenue by segments; 6M 2024 (€ mn)



- AT: Solid insurance service revenue up by € 107.5mn coming from non-life business (PAA)
- CZ: Stable revenue growth based on positive development in the motor and other property business
- PL: Double-digit revenue growth mainly driven by other property business
- Extended CEE: Insurance service revenue up by € 219.8mn mainly supported by solid performances of Romania, Slovakia, the Baltics, Bulgaria and Hungary; particularly good growth in motor and other property lines of business
- Special Markets: Significant increase of € 76.7mn attributable to a higher premium volume, particularly in motor and other property in Türkiye

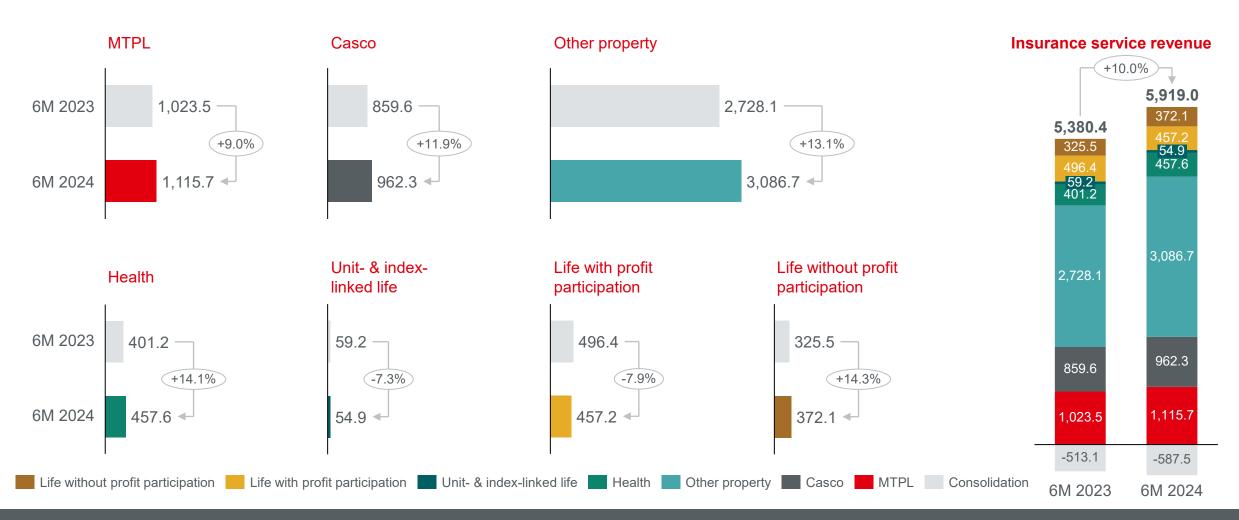
Group Functions: € 895.6mn (6M 2023: € 798.3mn) +12.2%; Consolidation: € -587.5mn (6M 2023: € -513.1mn) +14.5%

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INSURANCE SERVICE REVENUE GROWTH IN NON-LIFE, HEALTH AND LIFE INSURANCE WITHOUT PROFIT PARTICIPATION



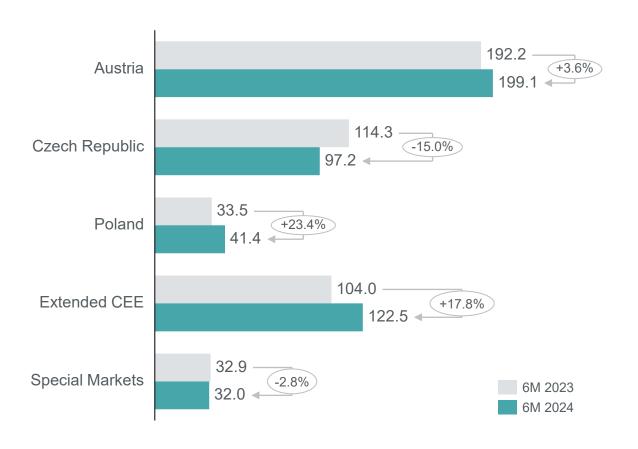
Insurance service revenue by lines of business, incl. Group Functions; 6M 2024 (€ mn)





RESULT BEFORE TAXES GREW BY 3.9% TO 481.0 MILLION EURO

Result before taxes; 6M 2024 (€ mn)



- AT: Result before taxes up by € 7.0mn mainly due to volume growth
- CZ: Result before taxes decline by € 17.1mn due to the decrease in the life insurance result and an increased combined ratio
- PL: Solid increase by € 7.9mn driven by volume growth in nonlife and increased profitability in life business
- Extended CEE: Result before taxes up by € 18.5mn; mainly attributable to very good performance in Romania and improved combined ratio in the Baltic states
- Special Markets: Decrease in result before taxes of € 0.9mn due to a negative effect from the application of hyperinflation accounting (IAS 29) in Türkiye; positive combined ratio development due to better claims ratio

Group Functions: € -11.2mn (6M 2023: € -14.0mn) -19.9%

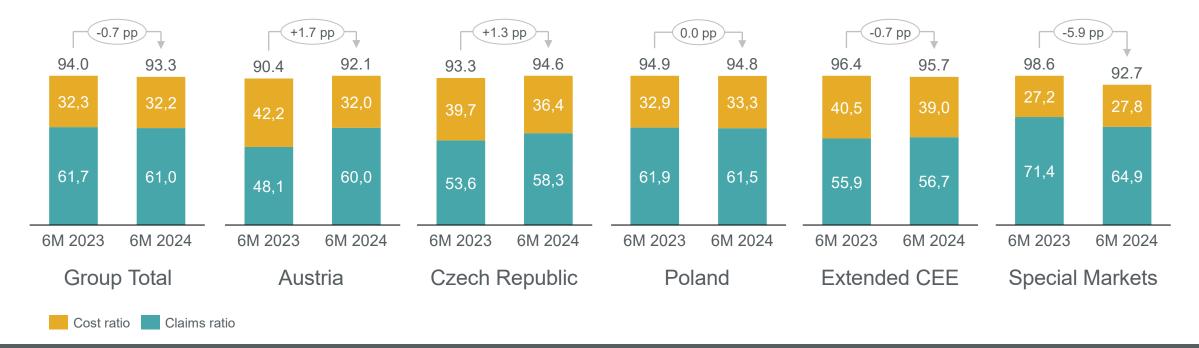
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P&C NET COMBINED RATIO OF 93.3%

Discounting impact on claims ratio in 6M 2024 of 3.1% (12M 2023: 3.3%)

- Net insurance service expenses of € 3,794.6mn (6M23: € 3,325.1mn) / Net insurance service revenue of € 4,067.8mn (6M23: € 3,539.1mn)
- Slightly improved combined ratio compared to the previous year with discounting impact for the first half-year 2024 of around 3%
- In Austria, combined ratio increased mainly due to a higher number of property claims and increased net impact of weather-related claims
- In the Czech Republic, claims development driven by a higher number of motor and other property claims due to local bad weather

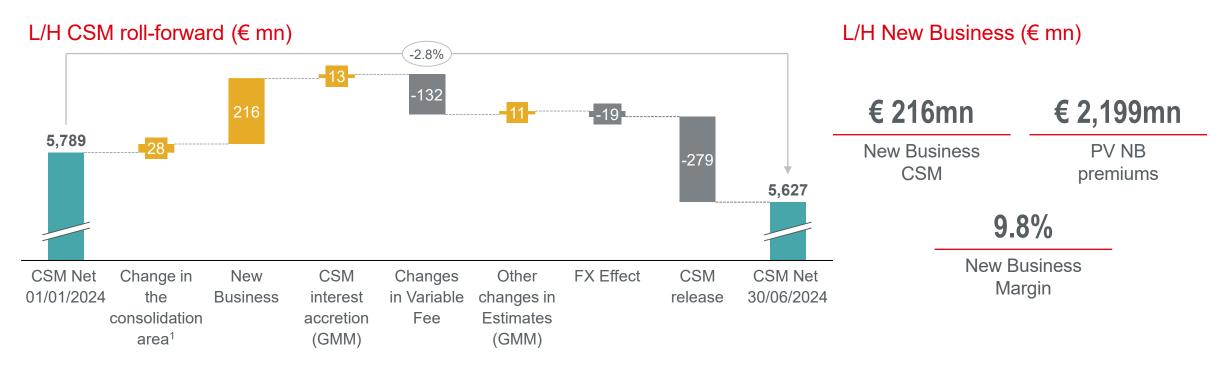


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L/H CONTRACTUAL SERVICE MARGIN & L/H NEW BUSINESS

6M 2024



- Slight decline of L/H CSM by 2.8% in the period
- Continuous improvement of profitability of new business in L/H at 9.8%; New Business Margin increased compared to 8.9% at year-end
 2023 reflecting higher volumes of profitable business written in L/H

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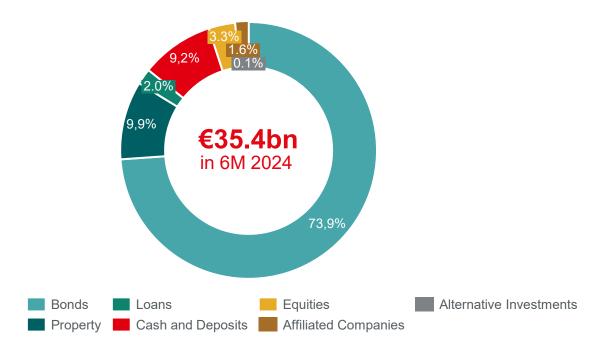
¹ Aegon RO



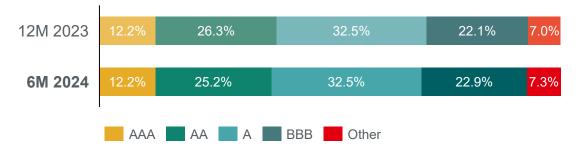
INVESTMENT SPLIT

Investments held at VIG's own risk (excl. investments for unit- and index linked life insurance)

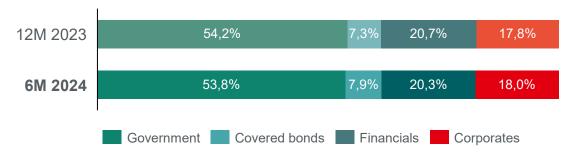
Investment split



Bond portfolio by rating¹



Bond portfolio by issuer



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¹ Based on second-best rating



6M 2024 RESULTS

APPENDIX

Please note that rounding differences may occur



DIVIDEND OF € 1.40 PER SHARE

Attractive dividend yield in line with the industry

	2023	2022	2021	2020
Earnings per share	€ 4.31	€ 3.63 ¹	€ 2.94	€ 1.81
Dividend per share	€ 1.40	€ 1.30	€ 1.25	€ 0.75
Dividend yield	5.3%	5.8%	5.0%	3.6%
Year-end share price	26.50	22.35	24.90	20.80

Dividend policy of VIG

- Minimum dividend set at the previous year's level based on capital strength of the Group and to reflect the resilience of the business model
- The dividend is to increase continuously depending on the operating earnings situation

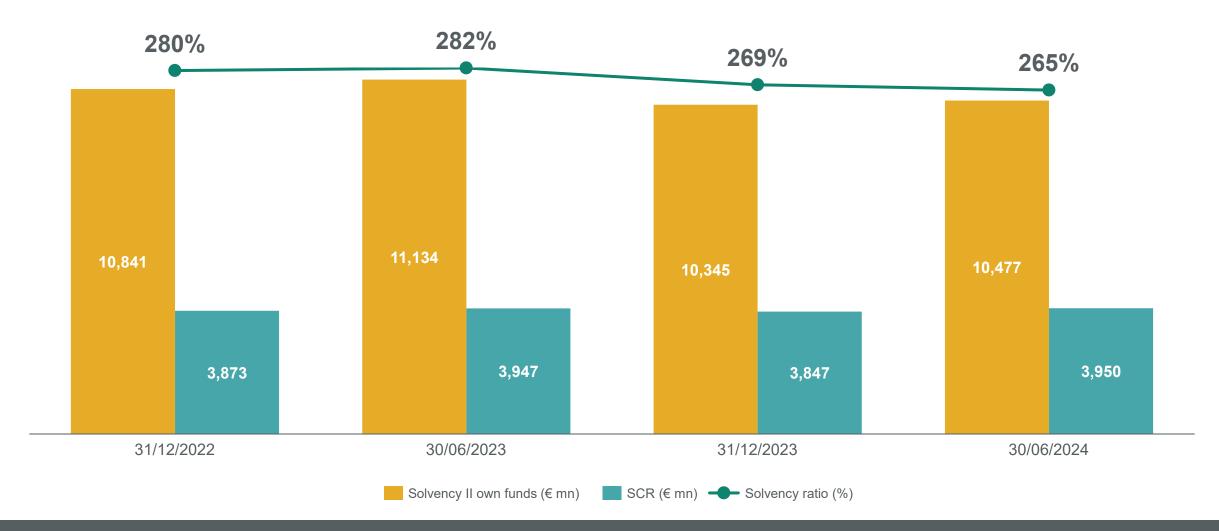
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¹ IFRS 17/9 adjusted (reported 2022: € 3.58)



SOLVENCY RATIO DEVELOPMENT

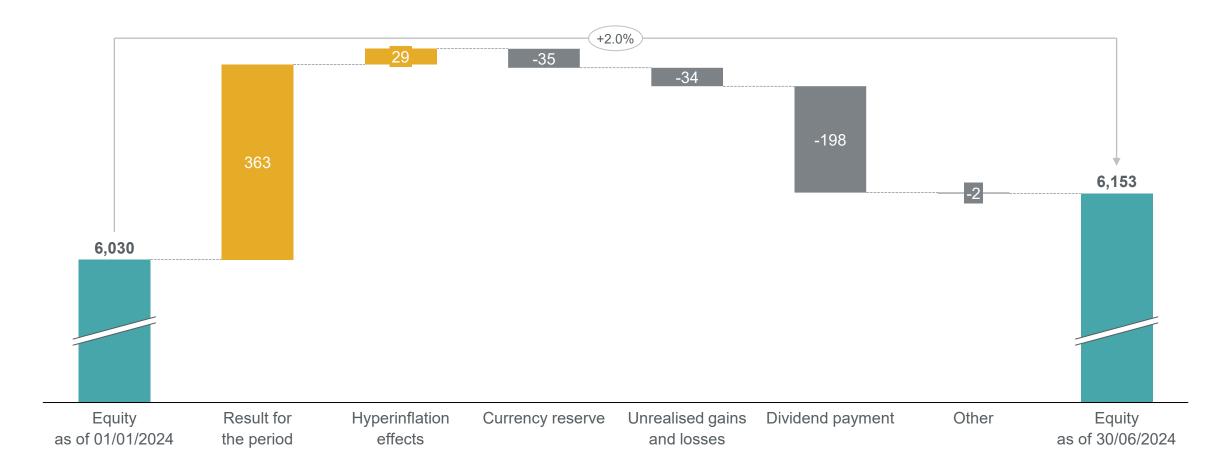
Solvency position (including transitionals) of VIG Group





EQUITY DEVELOPMENT

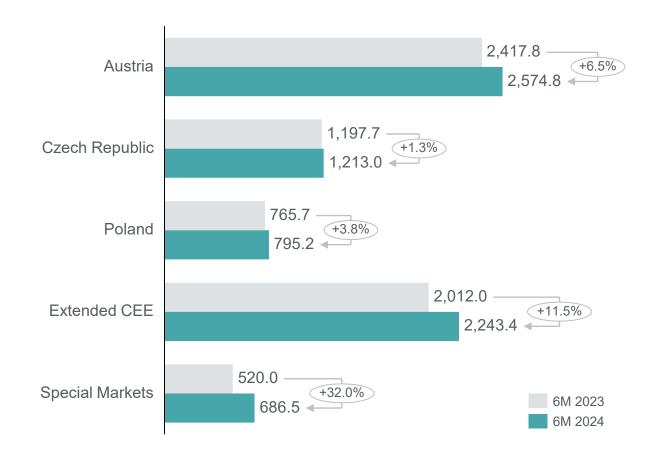
Change in consolidated Shareholders' Equity (€ mn)





SOLID PREMIUM DEVELOPMENT IN HY 2024 OF € 7,886.8 MILLION (+7.9%)

Gross written premiums (€ mn)



Group Functions: € 1,575mn (6M 2023: € 1,715mn); Consolidation: € -1,383mn (6M 2023: € -1,322mn)



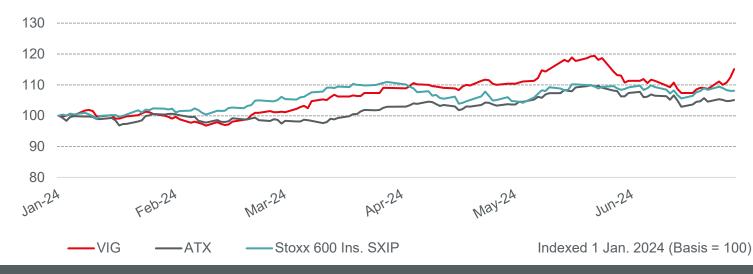
VIG SHARE (I)

Number of common shares: 128,000,000 / ISIN: AT0000908504

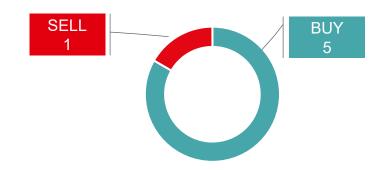
General information

Listings	Ticker	Rating	Major Indices
Vienna	 Stock Exchanges: VIG 	Standard & Poor's:	ATX
Prague	 Bloomberg: VIG AV / VIG CP / VIG XH 	A+, stable outlook	ATX Prime
Budapest	Reuters: VIGR.VI / VIGR.PR / VIGR.H		PX

VIG compared to ATX and Stoxx Europe 600 Ins.



Analyst recommendations (as of Aug 2024)



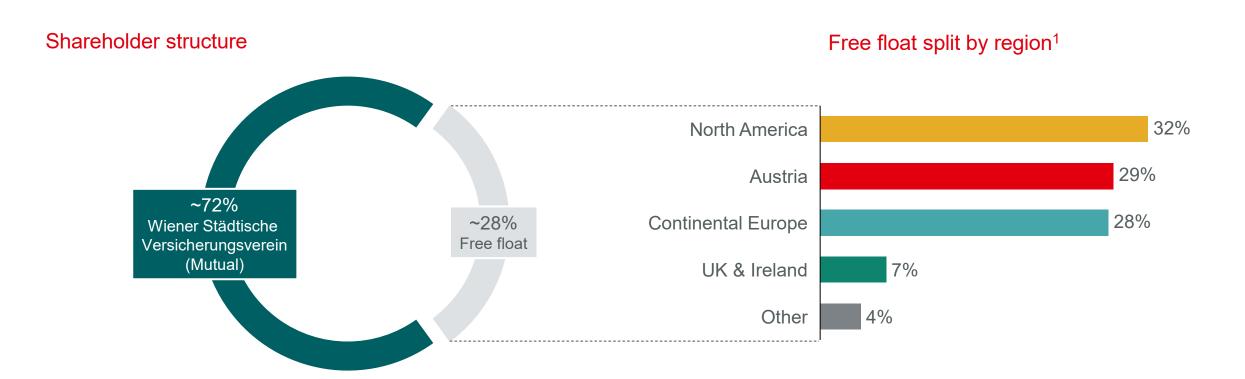
Share price development 6M 2024

High	EUR	31.65
Low	EUR	25.65
Price as of Jun 2024	EUR	30.50
Market cap.	EUR	3.90bn
Share performance (excl. dividends)	%	+15.1

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VIG SHARE (II)



¹ Split of identified shares, May 2024 (Source: S&P Global)





UNION ALFA WE ARE **NUMBER 1** VIENNA INSURANCE GROUP IN CENTRAL AND EASTERN EUROPE.

BULGARIA

BULSTRAD

VIENNA INSURANCE GROUP









GERMANY

HUNGARY







K0S0V0

SIGMA

LATVIA

COMPENSA &

VIENNA INSURANCE GROUP

LIECHTENSTEIN

VIENNA-LIFE VIENNA INSURANCE GROUP

LITHUANIA

COMPENSA &

VIENNA INSURANCE GROUP

MOLDOVA























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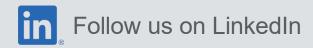
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Financial calendar 2024*

Date	Event
12 Mar. 2024	Preliminary results for the financial year 2023
24 Apr. 2024	Results, Annual Report and Sustainability Report for the year 2023
14 May 2024	Record date Annual General Meeting
24 May 2024	Annual General Meeting
27 May 2024	Ex-dividend day
28 May 2024	Record date dividend
29 May 2024	Dividend payment day
29 May 2024	Update first quarter 2024
28 Aug. 2024	Results for the first half-year 2024
26 Nov. 2024	Update first three quarters 2024
* Preliminary planning	

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Please note that calculation differences may arise when rounded amounts and percentages are summed automatically.



VIENNA INSURANCE GROUP Protecting what matters.