

Translation from German original – in case of doubt the German version prevails

**VIENNA INSURANCE GROUP AG
Wiener Versicherung Gruppe**

FN 75687 f
ISIN: AT0000908504

Schottenring 30, Ringturm, 1010 Vienna

CONVOCAATION

to the
30th Annual General Meeting

held on Friday, 21 May 2021, at 11 a.m. (CEST)

in Vienna

TO BE HELD AS A VIRTUAL ANNUAL GENERAL MEETING WITHOUT THE PHYSICAL PRESENCE OF THE SHAREHOLDERS

Company Law COVID 19 Act [*Gesellschaftsrechtliches COVID-19-Gesetz/COVID-19-GesG*] and Company Law COVID 19 Regulation [*Gesellschaftsrechtliche COVID-19-Verordnung/COVID-19-GesV*]

In light of the COVID 19 pandemic, the Managing Board, after careful consideration, has decided to avail itself again of the legal option to hold a virtual Annual General Meeting for the purposes of protecting the shareholders and other participants as already in 2020.

The Annual General Meeting of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe on 21 May 2021 will be held as a “virtual Annual General Meeting” in consideration of the interests of both the Company and the participants, based on Section 1 (2) *COVID-19-GesG* (Federal Law Gazette I No. 16/2020 in the version of Federal Law Gazette I No. 156/2020) and the *COVID-19-GesV* (Federal Law Gazette II No. 140/2020 in the version of Federal Law Gazette II No. 616/2020).

This means that no shareholders (with the exception of special proxy holders under Section 3 (4) *COVID-19-GesV*) will be permitted to be physically present at the Annual General Meeting of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe on 21 May 2021 in order to safeguard the health of everyone concerned. The Managing Board asks for the shareholders’ understanding that they will not be able to attend the Annual General Meeting on 21 May 2021 in person.

The Annual General Meeting will be held in Vienna in the physical presence of the Chairman of the Supervisory Board, his deputy, the members of the Managing Board, the certifying notary, and the four special proxy holders designated by the Company.

The conduct of the Annual General Meeting as a virtual Annual General Meeting pursuant to the *COVID-19-GesG* and the *COVID-19-GesV* will require modifications of the procedure for the holding of the Annual General Meeting and the exercise of shareholders’ rights.

Voting rights may only be exercised, motions put forward and objections raised by granting proxies and giving instructions to one of the special proxy holders proposed by the Company pursuant to Section 3 (4) *COVID-19-GesV*.

The shareholders themselves can exercise their rights to obtain information during the virtual Annual General Meeting via electronic communication, i.e. exclusively in text form by e-mail directed to the Company's e-mail address at fragen.vig@hauptversammlung.at.

Broadcast of the Annual General Meeting on the Internet

Pursuant to Section 3 (2) and (4) *COVID-19-GesV* in conjunction with Section 102 (4) of the Stock Corporation Act [*Aktiengesetz/AktG*], the entire Annual General Meeting will be broadcast on the Internet in real time in audiovisual format. No registration or log-in is required to follow the Annual General Meeting.

All Company shareholders will be able to follow the virtual Annual General Meeting on the Internet from 11:00 a.m. on **21 May 2021**, at www.vig.com/annual-general-meeting using appropriate electronic devices.

The broadcast of the Annual General Meeting on the Internet will enable all shareholders who wish to follow the Annual General Meeting in real time via a one-way audiovisual connection and to watch the Managing Board's presentation and the subsequent question and answer session.

Please note that this live broadcast as a virtual Annual General Meeting does not permit remote participation (Section 102 (3) no. 2 *AktG*) or remote voting (Section 102 (3) no. 3 *AktG* and Section 126 *AktG*) and, as a result, the Internet broadcast is not a two-way connection.

It should also be noted that the Company is only responsible for the use of technical communication devices to the extent that they are within the Company's sphere of influence (Section 2 (6) *COVID-19-GesV*).

Moreover, please see the information on the organisational and technical requirements for participation pursuant to Section 3 (3) in conjunction with Section 2 (4) *COVID-19-GesV* ("**information on participation**") and the information concerning the rights of shareholders as published on the Company's website at www.vig.com/annual-general-meeting. This year we ask that the shareholders pay particular attention to the **information on participation document**, which also describes the procedure for the Annual General Meeting.

A G E N D A

1. Presentation of the approved annual financial statements for 2020 including the management report, the consolidated corporate governance report 2020, the sustainability report 2020 (consolidated non-financial report), the consolidated financial statements for 2020 including the group management report, the proposal for the appropriation of profits and the report of the Supervisory Board (Section 96 *AktG*).
2. Resolution on the appropriation of the net profit for the year as per the annual financial statements for 2020.
3. Resolution on the remuneration report 2020.
4. Resolution on discharging the Managing Board members for the financial year 2020.
5. Resolution on discharging the Supervisory Board members for the financial year 2020.

6. Resolution on the authorisation of the Managing Board pursuant to Section 169 *AktG* to increase the Company's share capital by a nominal amount of up to EUR 66,443,734.10 by 20 May 2026 at the latest through issue of up to 64,000,000 no-par value registered or bearer shares against a contribution in cash or in kind or a combination thereof, also in several tranches, and to decide on the content of the shareholders' rights, on exclusion of the shareholders' subscription rights and on other terms and conditions for the issue of shares with approval from the Supervisory Board. This authorisation shall replace the resolution passed in the 26th Annual General Meeting of 12 May 2017 under item 5 on the agenda. The first sentence of Article 4 (2) of the Articles of Association will be amended accordingly.
7. Resolution on the authorisation of the Managing Board to issue participating bonds of a total nominal amount of up to EUR 2,000,000,000 by 20 May 2026 at the latest with approval from the Supervisory Board pursuant to Section 174 (2) *AktG*, also in several tranches, also with exclusion of shareholders' subscription rights, and to define all other terms and conditions for the issue of participating bonds. This authorisation shall replace the resolution passed in the 26th Annual General Meeting of 12 May 2017 under item 6 on the agenda.
8. Resolution on the authorisation of the Managing Board to issue, once or several times, convertible bonds in a total nominal amount of up to EUR 2,000,000,000 by 20 May 2026 with approval from the Supervisory Board pursuant to Section 174 (2) *AktG*, also with exclusion of shareholders' subscription rights and to define all other terms and conditions, the issue and the conversion procedure for the convertible bonds. This authorisation shall replace the resolution passed in the 26th Annual General Meeting of 12 May 2017 under item 7 on the agenda.
9. Resolution on the conditional increase of the share capital in an amount of up to EUR 31,145,500.36 by issue of up to 30,000,000 new ordinary bearer shares in order to grant subscription or conversion rights to the owners of convertible bonds. This conditional increase of the share capital shall replace the resolution passed in the 26th Annual General Meeting of 12 May 2017 under item 8 on the agenda. The first and second sentence of Article 4 (3) of the Articles of Association will be amended accordingly. The third and fourth sentence of Article 4 (3) of the Articles of Association shall be deleted.
10. Resolution on the authorisation of the Managing Board pursuant to Section 65 (1) no. 8 as well as (1a) and (1b) *AktG* to acquire treasury ordinary bearer shares to the maximum extent permitted by law during a term of thirty (30) months from the day of the resolution of the Annual General Meeting. The equivalent to be paid upon redemption must not be lower than a maximum of 50% of the unweighted average closing price of the ten (10) trading days preceding redemption and not higher than a maximum of 10% of the unweighted average closing price of the ten trading days preceding redemption. At the Managing Board's option, the shares may be acquired via the stock exchange or a public offering or in any other expedient manner that is permitted by law. Resolution on the authorisation of the Managing Board to sell the acquired treasury shares with exclusion of the shareholders' subscription rights in any way that is permitted by law and other than via the stock exchange or a public offering during a maximum period of five (5) years from the resolution in order to satisfy any obligations in connection with convertible bonds issued based on the resolution of the Annual General Meeting of 21 May 2021. This authorisation shall replace the resolution passed in the 28th Annual General Meeting of 24 May 2019 under item 5 on the agenda.
11. Election of the auditor and group auditor for the financial year 2022.

12. Resolution on the increase of the maximum number of Supervisory Board members permitted by the Articles of Association to twelve (12) by amendment of Article 10 (2) of the Articles of Association.
13. Resolution on the increase of the number of the Supervisory Board members.
14. Elections to the Supervisory Board.

DOCUMENTS FOR THE ANNUAL GENERAL MEETING

The following documents to be made available pursuant to Section 108 *AktG* will be available for inspection during regular business hours by the shareholders on the premises of the registered office of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe (the "Company"), Schottenring 30, 1010 Vienna, no later than on 30 April 2021:

- Information on the organisational and technical requirements for participation pursuant to Section 3 (3) in conjunction with Section 2 (4) *COVID-19-GesV* ("**information on participation**"),
- Annual financial statements including the management report for the financial year 2020,
- Consolidated financial statements including group management report for the financial year 2020,
- Report of the Supervisory Board for the financial year 2020,
- Consolidated corporate governance report for the financial year 2020,
- Sustainability report for the financial year 2020 (consolidated non-financial report),
- Proposal for the appropriation of the net profit for the financial year 2020 (agenda item 2),
- Proposals for resolution on items 2 to 14 of the agenda,
- Report of the Managing Board on the exclusion of the shareholders' subscription rights regarding items 6-8 and 10 on the agenda,
- Explanatory information on items 1, 2, 3, 11, 12, 13 and 14 on the agenda,
- Documents for the elections to the Supervisory Board pursuant to Section 87 (2) *AktG* (agenda item 14),
- Comparison of the Articles of Association, as well as the
- Remuneration report 2020.

These documents and the full text of this Convocation, the form for granting special proxy pursuant to Section 3 (4) *COVID-19-GesV*, the form for revoking proxy pursuant to Section 114 *AktG*, the question form, as well as the information concerning the rights of shareholders pursuant to Sections 109, 110, 118 and 119 *AktG* may also be downloaded from the Company's website www.vig.com/en under Investor Relations/Annual General Meeting or via the direct link www.vig.com/annual-general-meeting no later than from 30 April 2021.

INFORMATION ABOUT THE SHAREHOLDERS' RIGHTS AS DEFINED UNDER SECTIONS 109, 110, 118 AND 119 AKTG

Shareholders whose shares collectively account for **5% of the share capital** and who have held those shares for at least three months prior to the motion may request in writing that **additional items be included in the agenda** of this Annual General Meeting and request that they be published, provided that the request is received in writing by the Company at the address VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe, Department VD100, Attn. Mr Philipp Bardas, Schottenring 30, 1010 Vienna, by 30 April 2021 at the latest. A proposal for a resolution including a statement of the reasons for the same must be enclosed with every item requested for inclusion in the agenda.

Presentation of a deposit receipt as defined under Section 10a *AktG* certifying that the requesting shareholders have held their shares for at least three months prior to the motion is deemed sufficient for demonstrating ownership of bearer shares kept in custody, and such proof

must not be older than seven days from the date of presentation to the Company. Several deposit receipts for shares amounting, only when aggregated, to 5% of the share capital must all show the same date. Reference is made to the information about the right to attend the Annual General Meeting as regards the other deposit receipt requirements.

Shareholders whose shares collectively account for **1% of the share capital** may submit **proposals for resolution** including a statement of the reasons for the same regarding any item of the agenda in text form and may request that such proposals, together with the name of the requesting shareholder, including the statement of the reasons for the same and an opinion from the Managing Board or the Supervisory Board, if any, be made available on the registered Company's website, provided that such request is received by the Company in text form no later than on **11 May 2021** either by fax to +43(0)1 89 00 500-60 or by post to VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe, Department VD100, Attn. Mr Philipp Bardas, Schottenring 30, 1010 Vienna. In the case of a proposal for the election of a member of the Supervisory Board, a statement of the proposed candidate pursuant to Section 87 (2) *AktG* is to be submitted in lieu of the statement of the reasons.

Presentation of a deposit receipt pursuant to Section 10a *AktG* is deemed sufficient for evidencing ownership of bearer shares kept in custody for the purposes of exercising this shareholder right, and such proof must not be older than seven days from the date of presentation to the Company. Several deposit receipts for shares amounting, only when aggregated, to 1% of the share capital must show the same date. Reference is made to the information about the right to attend the Annual General Meeting (see below) as regards the other deposit receipt requirements.

A proposal for resolution disclosed pursuant to Section 110 (1) *AktG* may only be voted on pursuant to Section 119 (2) *AktG* if reiterated as a request at the Annual General Meeting. Please note that the right of shareholders to put forward motions at the Annual General Meeting, as explained below in greater detail, may only be exercised by a special proxy holder.

At the Annual General Meeting any shareholder shall, upon request, **be informed about Company matters** to the extent that such information is required for a proper assessment of an item of the agenda. Condition for the exercise of the right to information is the proof of the right to attend this Annual General Meeting and the granting of a proxy to a special proxy holder. Such information may be denied if, according to reasonable business judgement, disclosure of the same may cause a material disadvantage to the Company or an affiliated enterprise or may be punishable by law.

It is expressly noted that, **during the virtual Annual General Meeting, the right to information** under Section 118 *AktG* can only be exercised by the shareholders themselves by e-mailing questions directly to the Company to the following e-mail address: fragen.vig@hauptversammlung.at.

Please note that **the Chairman will establish reasonable time limits** in this regard during the Annual General Meeting.

In light of this extraordinary situation, shareholders are requested to e-mail all questions in text form in advance to fragen.vig@hauptversammlung.at. We would appreciate if such questions would be received by the Company no later than on the second business day before the Annual General Meeting, i.e. by 19 May 2021 to ensure optimal preparation. This will enable the Company to prepare as thoroughly as possible and to respond to your questions expeditiously at the Annual General Meeting.

Please use the **question form** which is available on the Company's website at www.vig.com/annual-general-meeting.

The **information on participation** document contains additional information and describes the methods of exercising the shareholders' right to information under Section 118 AktG.

At the virtual Annual General Meeting every shareholder is entitled to put forward **motions** with respect to any item of the agenda which require no prior announcement, through his/her special proxy holder pursuant to the *COVID-19-GesG* and the *COVID-19-GesV*. The prerequisite for this is proof of the right to attend the meeting and the granting of an appropriate proxy to the special proxy holder pursuant to this Convocation.

The information on participation document contains additional information and describes the methods of exercising the shareholders' right to put forward motions pursuant to Section 119 AktG and is available on the Company's website at www.vig.com/annual-general-meeting.

A motion for election of a person to the Supervisory Board may be voted on at the Annual General Meeting only if a relevant proposal for resolution of shareholders whose shares amount to 1% of the share capital in the aggregate is received by the Company no later than on 11 May 2021. Reference is made to the relevant explanations with regard to the other requirements for submitting proposals for resolution.

Currently, the Supervisory Board of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe fulfils the minimum requirement pursuant to Section 86 (7) AktG and consists of ten members, of which there are four women and six men. The maximum number of Supervisory Board members shall be increased from ten to twelve pursuant to item 12 of the agenda of the 30th Annual General Meeting on 21 May 2021. Upon effectiveness of the amendment of the Articles of Association, the Supervisory Board shall consist of twelve members elected by the Annual General Meeting. Therefore, two additional members must be elected to the Supervisory Board in order to restore the proposed number of twelve Supervisory Board members.

Article 10 (2) of the Articles of Association of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe will stipulate upon effectiveness of the amendment of the Articles of Association pursuant to item 12 of the agenda of this Annual General Meeting that the Supervisory Board shall consist of three to twelve members rather than three to ten members as prior to the resolution.

Currently, the Supervisory Board of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe must be comprised of at least three women and at least three men. This minimum quota is increased following the resolution on the increase of the number of the Supervisory Board members pursuant to item 13 on the agenda, which means that following the effectiveness of the resolution the Supervisory Board must be comprised of at least four women and at least four men. The minimum quota required by law will thus be satisfied irrespective of the election of the proposed members.

Additional information concerning these rights of shareholders pursuant to Sections 109, 110, 118 and 119 AktG will be available on the Company's website at www.vig.com/annual-general-meeting no later than 30 April 2021.

RECORD DATE AND RIGHT TO ATTEND THE ANNUAL GENERAL MEETING PURSUANT TO SECTION 111 AKTG

Bearer shares kept in custody

The right to attend the virtual Annual General Meeting and to exercise voting rights and other shareholder rights which are to be asserted in connection with the virtual Annual General Meeting subject to the *COVID-19-GesG* and the *COVID-19-GesV* are subject to the ownership of shares as at 11 May 2021, midnight (CEST) (record date).

Only persons who are shareholders as at the record date and can provide proof thereof to the Company are entitled to attend the virtual Annual General Meeting subject to the *COVID-19-GesG* and the *COVID-19-GesV* and exercise shareholders' rights.

In the case of bearer shares kept in custody, a **deposit receipt** as defined under Section 10a *AktG*, which must be received by the Company no later than on 18 May 2021, midnight (CEST) shall suffice as proof of share ownership as at the record date. Deposit receipts must be delivered exclusively to any one of the following addresses:

- By post or courier:
VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe
Department VD100, Attn. Mr Philipp Bardas
Schottenring 30, 1010 Vienna
- By fax: +43 (0)1 89 00 500-60
- By e-mail: anmeldung.vig@hauptversammlung.at (as a scanned attachment – TIF, PDF, etc.)
- By SWIFT: GIBAATWGGMS
Message type MT598 or MT599; always state ISIN AT0000908504 in the text

A special proxy holder may not be deemed effectively authorised without a deposit receipt received by the Company by the deadline. Please see the following provisions of this Convocation with respect to the authorisation of a special proxy holder and the procedure to be followed.

Deposit receipt as defined under Section 10a *AktG*

The deposit receipt must be issued by the bank maintaining the securities account, whose registered office shall be in a Member State of the European Economic Area or a full Member State of the OECD, and shall contain the following information:

- Information on the issuer: (corporate) name and address or a standard code used for transactions between banks (SWIFT code),
- Information on the shareholder: (corporate) name, address, date of birth in the case of natural persons, register and register number in the case of legal entities, as applicable,
- Information on the shares: number of shares held by the shareholder (ISIN AT0000908504),
- Securities account number or any other identification,
- Date or time period to which the deposit receipt refers.

The deposit receipt must make reference to the record date, i.e. 11 May 2021, midnight (CEST).

If the deposit receipt is intended as proof of shareholder status, it may be no older than seven days from the date of presentation to the Company.

For the purposes of the final sentence of Section 10a (1) *AktG*, the Company will also accept deposit receipts that were issued by legal entities which are authorised pursuant to Czech law to keep securities accounts with regard to those shares.

Deposit receipts must be in German or English. The shares will not be blocked as a consequence of a shareholder's registration for the Annual General Meeting and/or the presentation of a deposit receipt; thus, shareholders may continue to freely dispose of their shares even after registration and/or transmission of a deposit receipt.

AUTHORISATION OF A SPECIAL PROXY HOLDER AND THE PROCEDURE TO BE FOLLOWED

Any shareholder who is entitled to participate in the virtual Annual General Meeting under the Stock Corporation Act, *COVID-19-GesG* and the *COVID-19-GesV* and has demonstrated this to the Company pursuant to the specifications of this Convocation, has the right to authorise a special proxy holder.

Under Section 3 (4) *COVID-19-GesV*, a shareholder may only propose a resolution, cast a vote, or raise an objection at the virtual Annual General Meeting of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe on **21 May 2021**, via a special proxy holder.

The following persons, who are independent of the Company and deemed suitable, are proposed as special proxy holders:

- (i) Mr Michael Knap
c/o Interessenverband für Anleger, IVA
Feldmühlgasse 22, 1130 Vienna
knap.vig@hauptversammlung.at
- (ii) Mr Christoph Moser, Attorney at Law
c/o Schönherr Rechtsanwälte GmbH
Schottenring 19, 1010 Vienna
moser.vig@hauptversammlung.at
- (iii) Mr Christoph Nauer, Attorney at Law
c/o bpv Hügel Rechtsanwälte GmbH
ARES-Tower, Donau-City-Straße 11, 1220 Vienna
nauer.vig@hauptversammlung.at
- (iv) Mr Richard Wolf, Attorney at Law
c/o Wolf Theiss Rechtsanwälte GmbH & Co KG
Schubertring 6, 1010 Vienna
wolf.vig@hauptversammlung.at

Any shareholder may select one of the four aforementioned persons as his/her special proxy holder and grant them a proxy.

A special **proxy form** is available on the Company's **website** at www.vig.com/annual-general-meeting for the purpose of granting a proxy to the special proxy holder; **use of the form is mandatory**.

The specifications set forth in the **information on participation** document regarding the granting of proxies, the various delivery options and the deadlines, which is available on the Company's website at www.vig.com/annual-general-meeting, must be followed.

Delivery of the proxy in person at the meeting site is expressly prohibited.

TOTAL NUMBER OF SHARES AND VOTING RIGHTS (Information pursuant to Section 120 (2) (1) of the Austrian Stock Exchange Act [*Börsegesetz/BörseG*])

At the time the Annual General Meeting is convened, the Company's share capital amounts to a nominal amount of EUR 132,887,468.20 and is divided into 128,000,000 no-par value bearer shares. Every share entitles the holder to one vote. The Company and its subsidiaries hold no treasury shares. The total number of shares granting a right to attend and to vote amounts to 128,000,000 shares on the date stated above.

NO PHYSICAL PRESENCE

Again, it is explicitly noted that neither shareholders nor guests will be admitted to the upcoming Annual General Meeting, which will be conducted as a virtual Annual General Meeting pursuant to the *COVID-19-GesV*.

INFORMATION FOR SHAREHOLDERS ON THE PROCESSING OF PERSONAL DATA

Purpose and legal basis of processing your data

The Company processes **personal data** of shareholders (in particular those pursuant to Section 10a (2) *AktG*, i.e. name, address, date of birth, securities account number, number of shares of the shareholder, type of share if applicable, date or period to which the deposit receipt refers, voting card number and, if applicable, name and date of birth of the proxy holder) on the basis of applicable data protection regulations, in particular the EU General Data Protection Regulation (GDPR) and the Austrian Data Protection Act [*DSG*], so as to enable shareholders to exercise their rights at the Annual General Meeting.

The processing of the personal data of shareholders is mandatory for the participation of shareholders and their representatives at the Annual General Meeting in accordance with the Stock Corporation Act, in particular Sections 111, 113, 114, 117 and 120 *AktG*. Shareholders' personal data are processed in the course of the Annual General Meeting in particular for the following purposes: Organising the Annual General Meeting, participation of shareholders and their representatives in the Annual General Meeting, exercising of shareholder rights at the Annual General Meeting, recording voting activity, creating a registration list, list of attendance and a list of proxies, preparing the minutes of the Annual General Meeting, and fulfilling compliance obligations, including recording, disclosure and reporting obligations. Article 6 (1) (c) GDPR and Article 6 (1) (f) GDPR therefore constitute the legal basis for said processing.

VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe, Schottenring 30, 1010 Vienna, is the data controller responsible for the processing of personal data. For the purpose of conducting the Annual General Meeting, the Company uses external service providers, in particular vote counting service, public notaries, legal advisors, special proxy holders and IT service providers. These providers only receive from the Company personal data required for the performance of the contractually agreed services and process the data exclusively in accordance with instructions received from the Company. The Company has concluded a data protection agreement with these service providers to the extent legally required.

The special proxy holder, the members of the Managing Board and the Supervisory Board, the public notary and all other persons entitled to participate in the Annual General Meeting by law have the right to view the legally required list of participants (Section 117 *AktG*) and thereby also have access to personal data specified therein (i.a. name, place of residence, shareholding). The Company is also required by law to submit personal shareholder data (in particular the list of participants) to the company register as part of the minutes prepared by the public notary (Section 120 (4) *AktG*).

Retention period of your data

Shareholders' data will be anonymised and/or deleted as soon as they are no longer necessary for the purposes for which they were collected or processed, and as far as no other legal obligation requires further storage. Obligations to provide proof and to retain records arise in particular from corporate, stock corporation and takeover laws, from tax and duties legislation as well as anti-money laundering regulations. Should any legal claims be made by shareholders against the Company or vice versa by the Company against the shareholders, the storage of personal data serves to clarify and enforce claims in individual cases. In connection with civil court proceedings, this may lead to storage of data for the duration of the limitation period plus the duration of the court proceedings until their legally binding conclusion. The period of limitation is governed, in particular, by the provisions contained in the General Civil Code.

Your rights

You have the right to request information as to whether we process personal data concerning you. If that is the case, you may demand information regarding the data, the purpose the processing, the categories of data, the recipients, the source, and retention period of your personal data processed by us.

Should inaccurate or incomplete personal data be processed, you have the right to obtain the rectification or completion of your data. You may also demand that your unlawfully processed data be deleted. Please note that this right only refers to incorrect, incomplete, or unlawfully processed data. If it is not clear whether the processing of your personal data has been incorrect or incomplete or even unlawful, you may request the restriction of the processing of your personal data until final clarification of the matter. Where processing requires your consent, you have the right to withdraw your previously granted consent at any time without stating any reason in order to prevent the further use of your personal data collected and used as per this consent. The withdrawal of your consent does not affect the lawfulness of the processing, which has been performed with your consent prior to your withdrawal. In the event of a revocation, you also have the right to request the erasure of your data.

You may receive a copy of your personal data processed by us in a machine-readable format determined by us upon your request. You may also instruct us to directly provide these data to a third party selected by you, provided that said recipient has the necessary technical means and the data transfer does not involve a disproportionate effort or is in violation of any legal or other secrecy obligation or confidentiality consideration on our part or on the part of a third party.

To the extent that we process your data for the purpose of the legitimate interests of the controller or a third party, you also have a right of objection.

We kindly ask you to submit any requests using the below contact details. Please attach a copy of your ID when submitting your request to prevent your personal data from falling into the wrong hands.

Contact for data protection requests

VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe
Attn. Data Protection Officer
Schottenring 30
1010 Vienna
Austria
datenschutz@vig.com

Moreover, you have the right to lodge a complaint with the Austrian Data Protection Authority (*Österreichische Datenschutzbehörde*), Barichgasse 40-42, 1030 Vienna, (dsb@dsb.gv.at).

Vienna, April 2021

The Managing Board