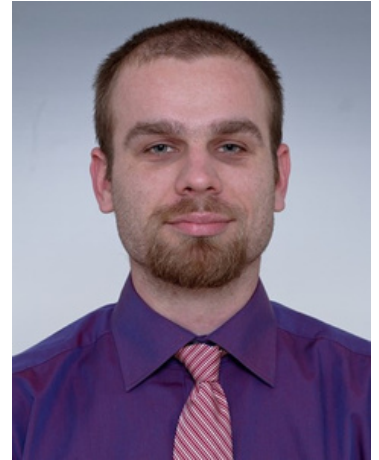




Medical evaluation from third parties Vítězslav Pítr, ČPP



Please briefly describe the initiative.

We have created a system for the safe transfer of medical documents to third parties, which also allows the secure transfer of evaluations back to us. It also helps clients find the closest specialist.

What were the benefits?

Finding the closest doctor, safe automatic transfer of medical documents, an automatic letter for the client, automatic notification for the doctor, information about the date of the visit, secure digital transfer of evaluations back to the company, the possibility of adding documents, the possibility of adding an invoice or changing the price, transfer of payment data, a system of automatic reminders, and complex statistics (number of cases, payment, time, etc.).

Who were the main stakeholders involved?

Personal Claims and Life Insurance Contract Administration Division

What were the major learnings and challenges you had to overcome?

We had to create a matrix for automatic registration that contains more than 50,000 values.

Going forward, what are your plans to further develop the project?

We had to create a network of doctors across the country. Some of them, usually the most skilled, were older and found the idea of online communication challenging. Feel free to be inspired if you are still sending documentation in paper form.

Are you interested in exchanging with Vítězslav? Please feel free to contact him!

Vítězslav Pítr

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