

# **VIENNA INSURANCE GROUP**



**24<sup>th</sup> German Corporate Conference** 

23 January 2025

# WELL DIVERSIFIED AND SOLIDLY CAPITALISED INSURANCE GROUP WITH CONTINUOUS DIVIDEND PAYOUTS SINCE 1994



Represented in

30

markets

Around

32mn

customers served by ~30,000 employees

Solvency Ratio

269%

as of 31 December 2023

More than

50

insurance companies and pension funds

S&P Rating

**A**+

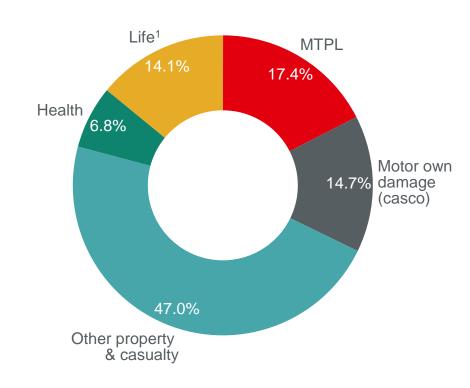
with stable outlook

Dividend per share for 2023:

€1.40

continuous dividend payout since 1994

Insurance service revenue of € 10.9bn at YE 2023



<sup>&</sup>lt;sup>1</sup> Life insurance is divided into life with profit participation (7.8%), life without profit participation (5.4%) and unit- & index-linked life (0.9%)



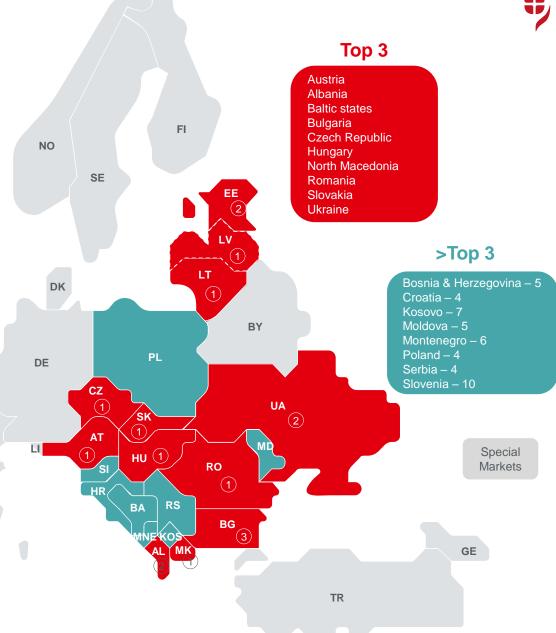
# **VIG – LEADING INSURANCE GROUP IN CEE**

VIG as early mover with excellent market shares



VIG operating in: **Core Markets Special Markets** 

Source: local authorities; FY 2023 (Q3 2023: Bulgaria, Serbia, Ukraine)



# DYNAMIC DEVELOPMENT SINCE EU ACCESSION IN THE CEE MEMBER STATES



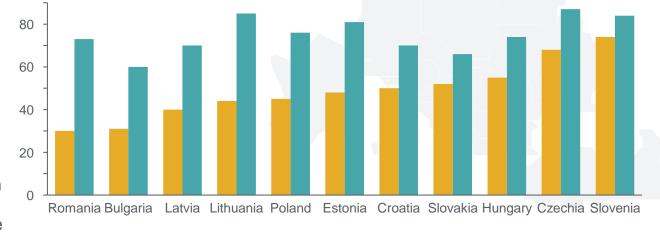
VIG markets CZ, EE, HU, LV, LT, PL, SK, SL are becoming EU members as of 1 May 2004

#### Major developments and future growth drivers

- Within 20 years, GDP per capita grew from as low as 30% of Western European levels to over 70%
- CEE is well-positioned to capitalise on the nearshoring trend –
   EU to strengthen EU-centric value chains especially in critical/ strategic sectors
- Digital transformation is particularly dynamic in the CEE region
- Green transition is seen both as an opportunity and a challenge for the CEE region given its current substantial reliance on non-renewable energy

 EU-CEE education spendings increased, creating a well-educated and price-competitive labour force; promotion of skill development boosts productivity and improves the position of the EU-CEE markets in the global value chains





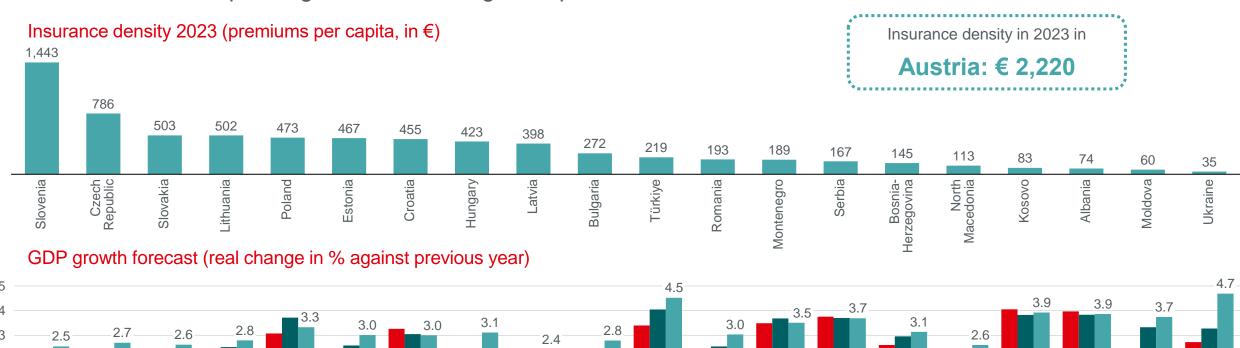
<sup>1</sup> Source: AMECO; wiiw Monthly Report, April 2024

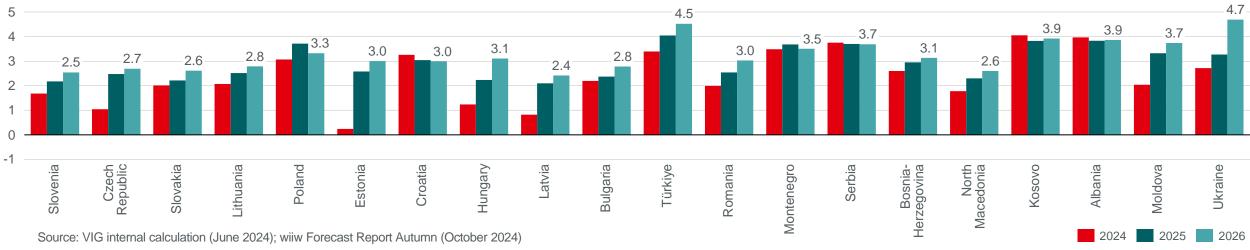
2022



# TAKING ADVANTAGE OF THE LONG-TERM GROWTH POTENTIAL IN CEE

Annual insurance spending as indicator for growth potential







# SOLID MACROECONOMIC OUTLOOK FOR CEE

Central and Eastern Europe recovery remains on track despite downward drag from Germany

### Strong private consumption driving growth in the CEE region in 2025-2026

- GDP growth for the EU members in the region is forecasted at average of 2.2%, rising to 2.9% in 2025 – significantly outperforming the stagnant euro area (0.6%), and still growing next year twice as fast as the euro area (1.4%)
  - Poland (3.1%) and Croatia (3.3%) are growing particularly strong in 2024, with Poland expected to lead in 2025-2026 (respectively 3.7% and 3.3%)
  - Export growth is weak, impacted by subdued demand from Germany; but foreign direct investment inflows (especially in the Western Balkans) are supporting export capacity, partly due to nearshoring trends
- Inflation in most of VIG markets has slowed significantly, allowing for real wage growth and prompting central banks to cut interest rates
- Domestic demand remains strong and is driving the growth on the back of rising real wages, increased investment, and falling inflation

Real GDP average annual change

20	24 -	- 20	28

	2024 - 2028
China	+ 4.0%
Romania	+ 3.4%
Poland	+ 3.1%
Hungary	+ 2.9%
Bulgaria	+ 2.8%
Croatia	+ 2.8%
Slovenia	+ 2.6%
Slovakia	+ 2.5%
Czechia	+ 2.3%
USA	+ 1.9%
OECD	+ 1.8%
Switzerland	+ 1.5%
UK	+ 1.4%
France	+ 1.3%
Euro area	+ 1.2%
Austria	+ 1.0%
Italy	+ 1.0%
Germany	+ 0.9%
Japan	+ 0.7%

Source: Institute for Advanced Studies Vienna (July 2024)

Source: wiiw Autumn Forecast Report, October 2024



# SUCCESS IS BUILT ON DIVERSIFIED AND RESILIENT BUSINESS MODEL

VIG's 4 proven management principles

#### Local entrepreneurship

- Knowledge of local needs and markets
- Decentralised structures & efficient decision-making procedures
- VIG Holding responsible for steering the Group



#### **Multi-brand policy**





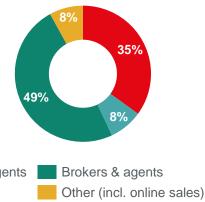


- Utilisation of established local brands → Local identification through market-specific brand(s)
- "Vienna Insurance Group" underlines the Group's internationality and strength

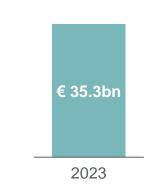
#### **Multi-channel distribution**

- Various distribution channels (incl. partnership with Erste Group)
- Strongly customer-oriented distribution





#### Conservative investment and reinsurance policies



- Focus on secure and sustainable investments
- Spreading risk by means of diversification

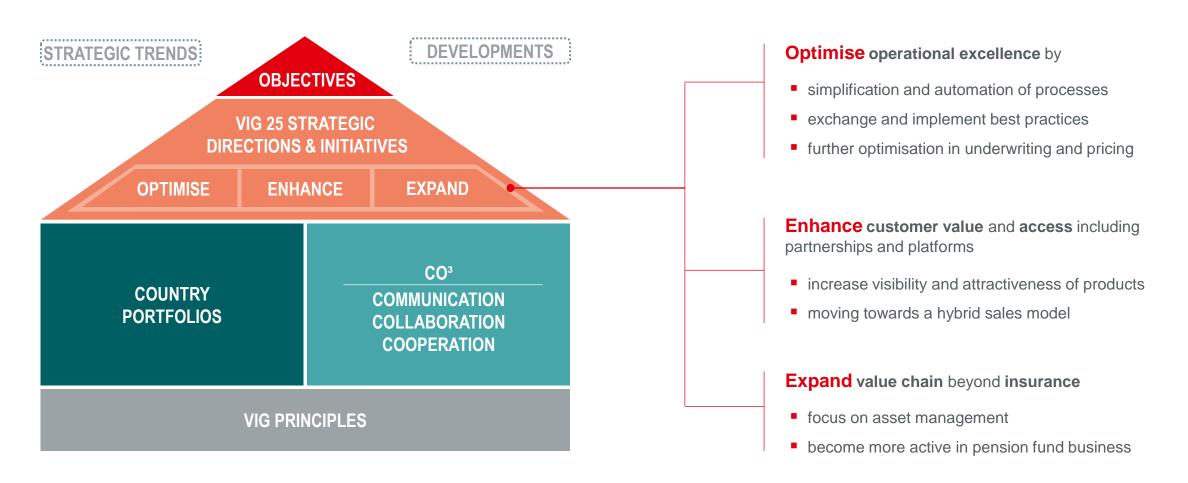
Investments held at VIG's own risk

7 | STRATEGY VIG | VIENNA INSURANCE GROUP

# VIG 25 STRATEGIC PROGRAMME SECURES FURTHER DYNAMIC DEVELOPMENT



Initiatives and projects to optimise, enhance and expand VIG's business model



# GROUP-WIDE SUSTAINABILITY PROGRAMME COMPLEMENTS VIG 25 STRATEGIC PROGRAMME

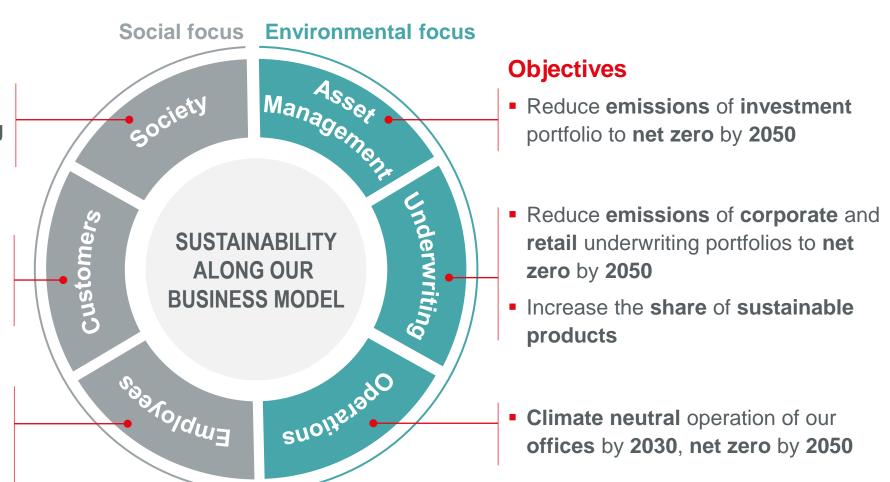


Sustainability in VIG means creating economic value today without doing so at the expense of tomorrow

## **Objectives**

- Promote risk literacy
- Grow corporate volunteering

- Focus on customer satisfaction
- Close the protection gap
- Attractive employer with equal opportunities for all
- Employee focus



9 STRATEGY VIG I VIENNA INSURANCE GROUP



# CO3: COMMUNICATION | COLLABORATION | COOPERATION



Strategic focus driven by a dedicated Group function

- Collaboration fosters the exchange of know-how and expertise on all levels across all entities and countries
- Cooperation focuses on identifying synergies between VIG companies being active in the same country
  - In line with local entrepreneurship, evaluations along the value chain are carried out by local management teams

Market Analyses & Product Developm.

Distribution & Underwriting

Distribution & Claims Claims Management

Strategic Asset Allocation

- Local management is aware of opportunities and potential limitations such as regulatory requirements of local supervisory authorities, best market practices and cultural sensitivities of local group companies
- Decision on appropriate format of cooperation depending on areas identified; level of institutionalisation ranges from temporary task forces on specific topics, to cooperative projects, up to the creation of competence centres
- **Communication** provides the framework for all collaboration and cooperation activities and makes them visible via various channels in addition to regular duties of corporate communications

10 | STRATEGY VIG | VIENNA INSURANCE GROUP



## **9M 2024 EXECUTIVE SUMMARY**

VIG well on track to reach 2024 target

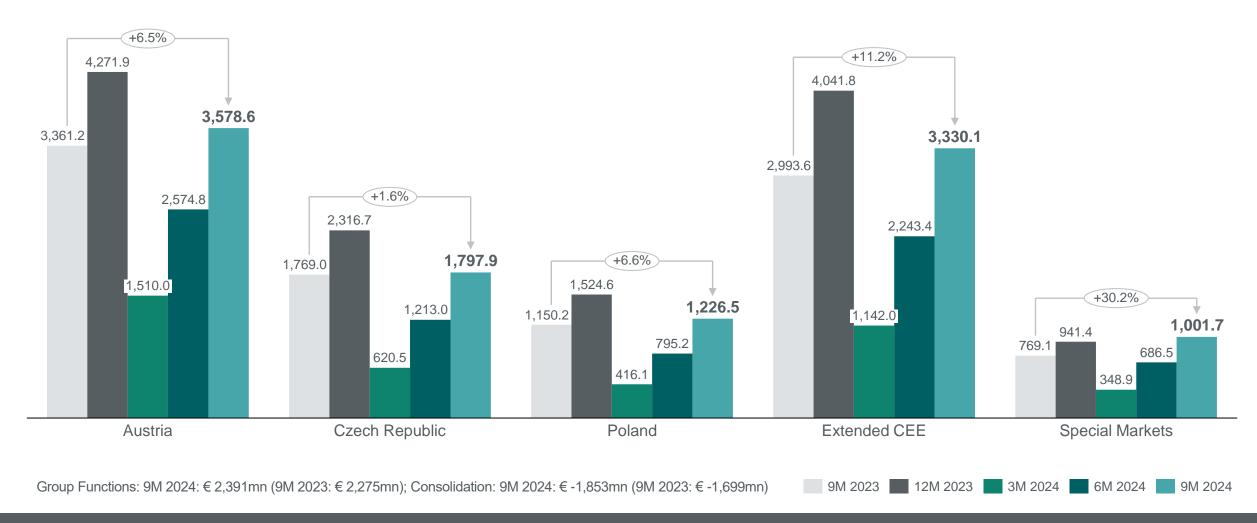
VIG confirms guidance to reach upper end of announced PBT target range of EUR 825 to EUR 875 million for 2024

- Sound business performance underpinned by top-line growth in both gross written premiums of EUR 11.5bn (+8.0%) and insurance service revenue of EUR 9bn (+9.3%) and profit before taxes of EUR 666mn (+8.5%) for the 9M 2024
  - September CEE storm Boris estimated impact of around EUR 600mn gross (~ EUR 70mn net) with Austria, Czech Republic and Poland being most affected
  - Strong performance in Austria despite impact of NatCat event Boris in CEE; growth driven by non-life and further expanding the cooperation with Erste Bank (non-life & health business); in life focus on unit-linked business and biometrical risks
  - Czech Republic, impacted by CEE flood and higher than expected property claims, growing solidly in casco and corporate business; focus on expanding internal sales forces and on biometrical risks in life
  - Sound development of **Polish** business, supported by private and public consumption; post-merger set-up of three companies targets expansion of sales channels and market share increases
  - Extended CEE segment with double-digit growth rates on top- and bottom-line doing extremely well; VIG recording strong contributions from especially Romania, Bulgaria, the Baltics and Slovakia
- Sound operating performance of the Group and expected macroeconomic environment allow for a positive view towards 2025



# **GROSS WRITTEN PREMIUMS OF EUR 11.5 BILLION UP BY 8.0%**

Gross written premiums by segments (€ mn)



12 | 9M 2024 UPDATE VIG | VIENNA INSURANCE GROUP



# **SOLVENCY RATIO DEVELOPMENT**

Solvency position (including transitionals) of VIG Group



13 | 9M 2024 UPDATE VIG | VIENNA INSURANCE GROUP



# **VIG IN A NUTSHELL**

Well-diversified over countries and lines of business

**Resilient** business model

VIG 25 strategic programme

Sustainability programme

M&A based on strong footprint and selective approach

Strong capitalisation and continuous dividend payer

- Leading insurance Group in CEE
- Operating in 30 markets
- Providing insurance solutions for all lines of business to around 32 million customers
- Local entrepreneurship
- Multi-brand policy
- Multi-channel distribution
- Conservative investment & reinsurance policies
- Binding compliance and governance framework

- Expanding the leading market position in the CEE region
- Creating sustainable value
- Sustainability programme as an integral part of the business model

- Six spheres of impact
- Asset Management, Underwriting and Operations with environmental focus
- Social focus in the areas of Employees, Customers and Society
- Over 30 years of M&A experience in CEE
- Taking advantage of opportunities and growth potentials in the region
- Most recent acquisition: Aegon CEE business in HU, PL, RO and TR

- A+ Rating with stable outlook (S&P)
- Solvency Ratio in HY 2024: 265%
- Book value per share: HY 2024: € 43.71
- Continuous dividend distribution every year since 1994

14 STRATEGY



6M 2024 RESULTS

**APPENDIX** 

Please note that rounding differences may occur



# **EXCELLENT HALF-YEAR PERFORMANCE OF VIG**

Top and bottom-line growth with improved combined ratio

Insurance service revenue

€ 5,919.0mn

- Revenue up by 10.0%
- 6M 2023: € 5,380.4mn

#### Earnings per share

€ 5.38

- Annualised based on HY results
- Net profit after taxes and non-controlling interests in 6M 2024 of € 351.7mn
- **■** 30/06/2023: € 5.25

#### Profit before taxes

€ 481.0mn

- PBT increased by 3.9%
- 6M 2023: € 462.9mn

#### Operating Return on Equity

16.2%

- Annualised based on HY results
- **30/06/2023: 15.8%**
- **3**1/12/2023: 15.1%

#### P&C net combined ratio

93.3%

- Net COR improved by 0.7pp
- 6M 2023: 94.0%

#### Solvency ratio

265%

- Own funds: € 10,477mn
- SCR: € 3,950mn
- Excl. transitionals Solvency Ratio of 243%
- **3**0/06/2023: 282%



# **GROUP INCOME STATEMENT**

6M 2024 (€ mn)

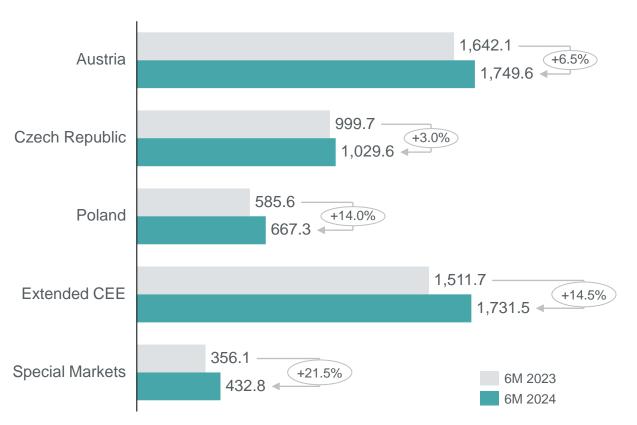
	6M 2024	6M 2023	+/- %
Insurance service result	585.0	550.8	6.2
Insurance service revenue - issued business	5,919.0	5,380.4	10.0
Insurance service revenue (PAA)	4,628.8	4,160.5	11.3
Expected claims	605.4	527.2	14.8
Expected directly attributable expenses	317.3	275.6	15.1
Experience adjustment	-24.6	-3.4	>100
Change of risk adjustment	67.8	80.2	-15.5
CSM release	324.4	340.3	-4.7
Insurance service expenses - issued business	-5,013.9	-4,807.4	4.3
Insurance service result - reinsurance held	-320.1	-22.2	>100
Total capital investment result	223.1	233.4	-4.4
Finance result	-37.9	-52.1	-27.2
Other income and expenses	-289.3	-269.1	7.5
Business operating result	481.0	463.0	3.9
Adjustments	0.0	-0.1	-
Result before taxes	481.0	462.9	3.9
Taxes	-118.4	-110.1	7.6
Non-controlling interests	-10.9	-9.4	15.8
Result for the period after taxes and non-controlling interests	351.7	343.4	2.4

- Insurance service revenue up by € 538.6mn primarily due to strong growth in P&C business (Premium Allocation Approach)
- Total capital investment result down by € 10.2mn; better investment result could not fully compensate for the insurance finance result development
- Result before taxes up by € 18.1mn driven by positive developments in the segments Extended CEE, Poland and Austria
- Tax ratio of 24.6% (6M 2023: 23.8%)



# INSURANCE SERVICE REVENUE OF € 5.9 BILLION EURO UP BY 10.0%

Insurance service revenue by segments; 6M 2024 (€ mn)



- AT: Solid insurance service revenue up by € 107.5mn coming from non-life business (PAA)
- CZ: Stable revenue growth based on positive development in the motor and other property business
- PL: Double-digit revenue growth mainly driven by other property business
- Extended CEE: Insurance service revenue up by € 219.8mn mainly supported by solid performances of Romania, Slovakia, the Baltics, Bulgaria and Hungary; particularly good growth in motor and other property lines of business
- Special Markets: Significant increase of € 76.7mn attributable to a higher premium volume, particularly in motor and other property in Türkiye

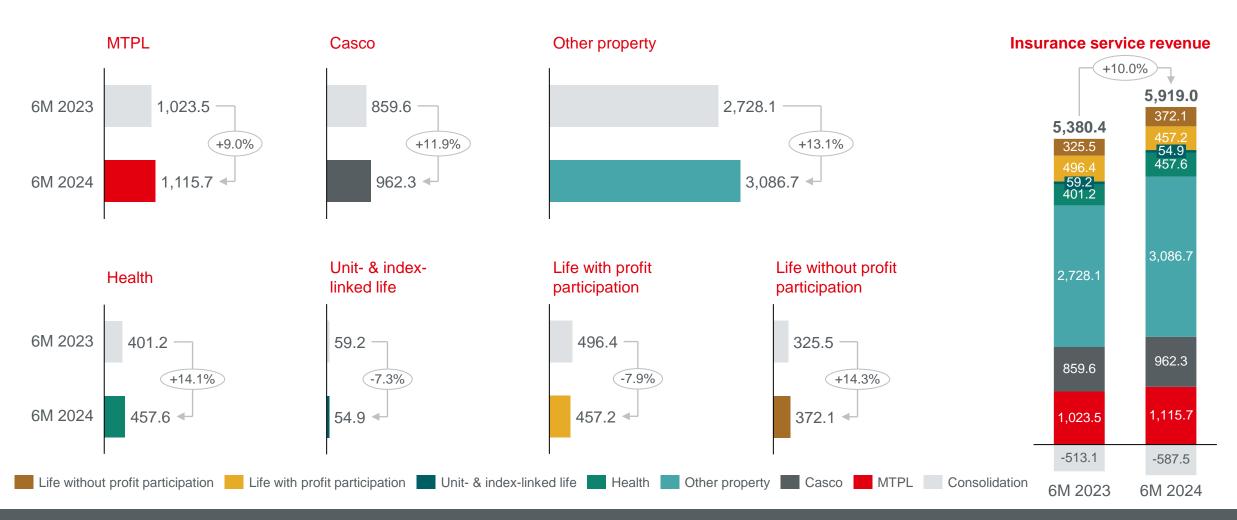
Group Functions: € 895.6mn (6M 2023: € 798.3mn) +12.2%; Consolidation: € -587.5mn (6M 2023: € -513.1mn) +14.5%

18 I 6M 2024 RESULTS VIG I VIENNA INSURANCE GROUP

# INSURANCE SERVICE REVENUE GROWTH IN NON-LIFE, HEALTH AND LIFE INSURANCE WITHOUT PROFIT PARTICIPATION



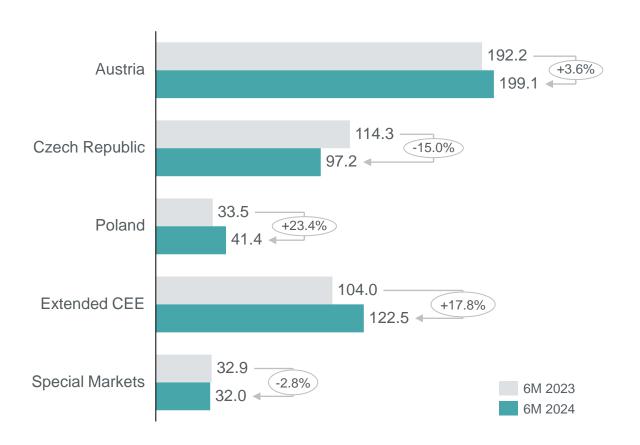
Insurance service revenue by lines of business, incl. Group Functions; 6M 2024 (€ mn)





# RESULT BEFORE TAXES GREW BY 3.9% TO 481.0 MILLION EURO

Result before taxes; 6M 2024 (€ mn)



- AT: Result before taxes up by € 7.0mn mainly due to volume growth
- CZ: Result before taxes decline by € 17.1mn due to the decrease in the life insurance result and an increased combined ratio
- PL: Solid increase by € 7.9mn driven by volume growth in nonlife and increased profitability in life business
- Extended CEE: Result before taxes up by € 18.5mn; mainly attributable to very good performance in Romania and improved combined ratio in the Baltic states
- Special Markets: Decrease in result before taxes of € 0.9mn due to a negative effect from the application of hyperinflation accounting (IAS 29) in Türkiye; positive combined ratio development due to better claims ratio

Group Functions: € -11.2mn (6M 2023: € -14.0mn) -19.9%

20 | 6M 2024 RESULTS VIG | VIENNA INSURANCE GROUP



# **P&C NET COMBINED RATIO OF 93.3%**

Discounting impact on claims ratio in 6M 2024 of 3.1% (12M 2023: 3.3%)

- Net insurance service expenses of € 3,794.6mn (6M23: € 3,325.1mn) / Net insurance service revenue of € 4,067.8mn (6M23: € 3,539.1mn)
- Slightly improved combined ratio compared to the previous year with discounting impact for the first half-year 2024 of around 3%
- In Austria, combined ratio increased mainly due to a higher number of property claims and increased net impact of weather-related claims
- In the Czech Republic, claims development driven by a higher number of motor and other property claims due to local bad weather

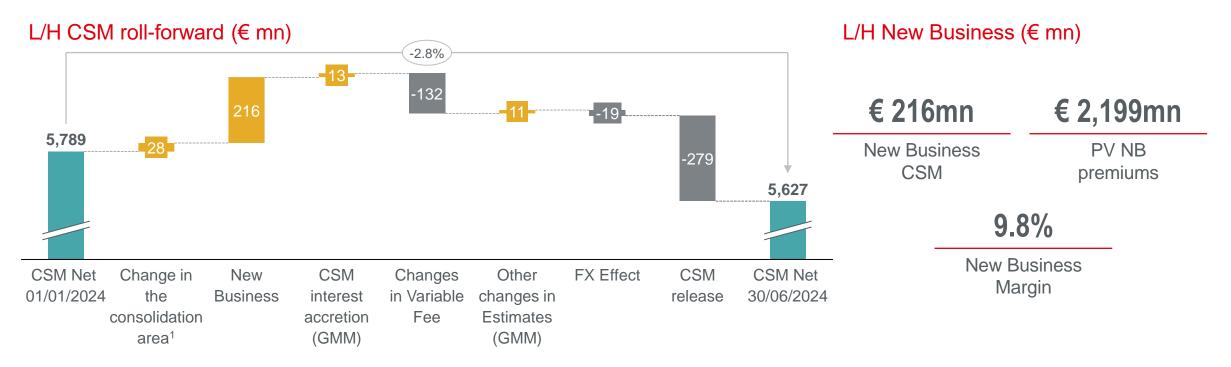


21 I 6M 2024 RESULTS VIG I VIENNA INSURANCE GROUP



# L/H CONTRACTUAL SERVICE MARGIN & L/H NEW BUSINESS

6M 2024



- Slight decline of L/H CSM by 2.8% in the period
- Continuous improvement of profitability of new business in L/H at 9.8%; New Business Margin increased compared to 8.9% at year-end
   2023 reflecting higher volumes of profitable business written in L/H

22 I 6M 2024 RESULTS VIGI VIENNA INSURANCE GROUP

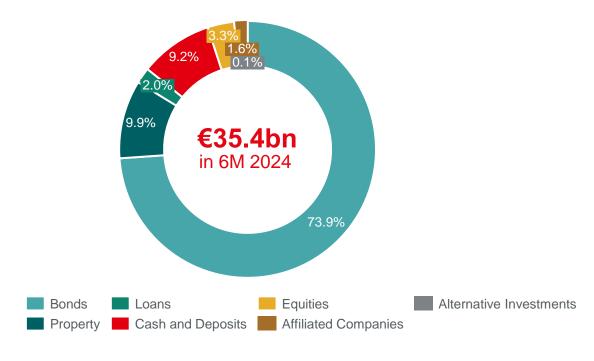
<sup>&</sup>lt;sup>1</sup> Aegon RO



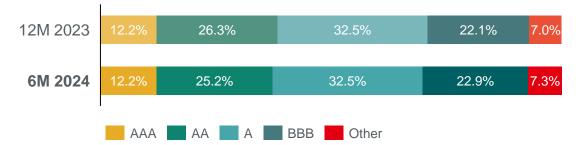
# **INVESTMENT SPLIT**

Investments held at VIG's own risk (excl. investments for unit- and index linked life insurance)

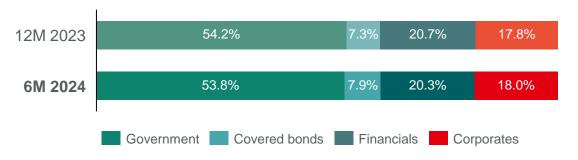
### Investment split



#### Bond portfolio by rating<sup>1</sup>



#### Bond portfolio by issuer



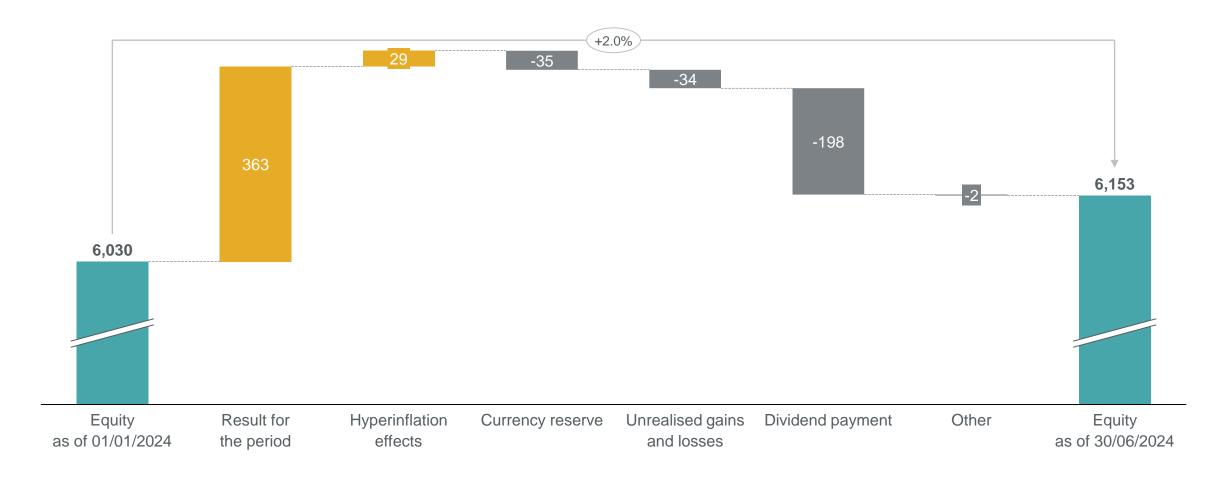
23 I 6M 2024 RESULTS VIGI VIENNA INSURANCE GROUP

<sup>&</sup>lt;sup>1</sup> Based on second-best rating



# **EQUITY DEVELOPMENT**

Change in consolidated Shareholders' Equity (€ mn)



24 | 6M 2024 RESULTS VIG | VIENNA INSURANCE GROUP



6M 2024 RESULTS

**APPENDIX** 

Please note that rounding differences may occur



# S&P CONFIRMES A+ RATING WITH STABLE OUTLOOK

Revised S&P Capital Model Criteria

#### S&P published updated research for VIG under revised model and affirmed A+ rating with stable outlook

- Solid capital buffers at the highest confidence level (99.99%), as per S&Ps updated risk-based capital model, supported by VIG's underwriting discipline
- VIG's financial leverage moved firmly below 40% and is expected to remain in a range between 30% and 36% in the next few years
- Key strengths:
  - Market leader in Austria and several Central and Eastern European (CEE) markets
  - A well-diversified insurance portfolio, enhanced by strong distribution capabilities and an exclusive bancassurance contract with Erste Group Bank AG
  - Solid reinsurance protection that limits the group's natural catastrophe losses
- Key risks:
  - Operating environment and economic conditions, including elevated inflation in larger emerging markets in the EMEA, namely Hungary, Poland, Romania, and Türkiye, remains challenging
  - Greater regional earnings concentration than higher-rated peers
  - Relatively high capital sensitivity to market movements, particularly interest rates

**S&P** Rating with stable outlook

Reference: S&P Global Ratings (Research Update, July 2024) | Reference: group.vig/en/investor-relations/bonds/rating/



26 | APPENDIX VIG VIENNA INSURANCE GROUP



# DIVIDEND OF € 1.40 PER SHARE

Attractive dividend yield in line with the industry

	2023	2022	2021	2020
Earnings per share	€ 4.31	€ 3.63 <sup>1</sup>	€ 2.94	€ 1.81
Dividend per share	€ 1.40	€ 1.30	€ 1.25	€ 0.75
Dividend yield	5.3%	5.8%	5.0%	3.6%
Year-end share price	26.50	22.35	24.90	20.80

#### Dividend policy of VIG

- Minimum dividend set at the previous year's level based on capital strength of the Group and to reflect the resilience of the business model
- The dividend is to increase continuously depending on the operating earnings situation

27 | APPENDIX VIG | VIENNA INSURANCE GROUP

<sup>&</sup>lt;sup>1</sup> IFRS 17/9 adjusted (reported 2022: € 3.58)



# VIG SHARE (I)

Number of common shares: 128,000,000 / ISIN: AT0000908504

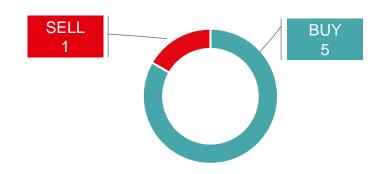
#### General information

Listings	Ticker	Rating	Major Indices
Vienna	<ul> <li>Stock Exchanges: VIG</li> </ul>	Standard & Poor's:	ATX
Prague	<ul> <li>Bloomberg: VIG AV / VIG CP / VIG XH</li> </ul>	A+, stable outlook	ATX Prime
Budapest	<ul><li>Reuters: VIGR.VI / VIGR.PR / VIGR.H</li></ul>		PX

## VIG compared to ATX and Stoxx Europe 600 Ins.



### Analyst recommendations (as of Nov 2024)

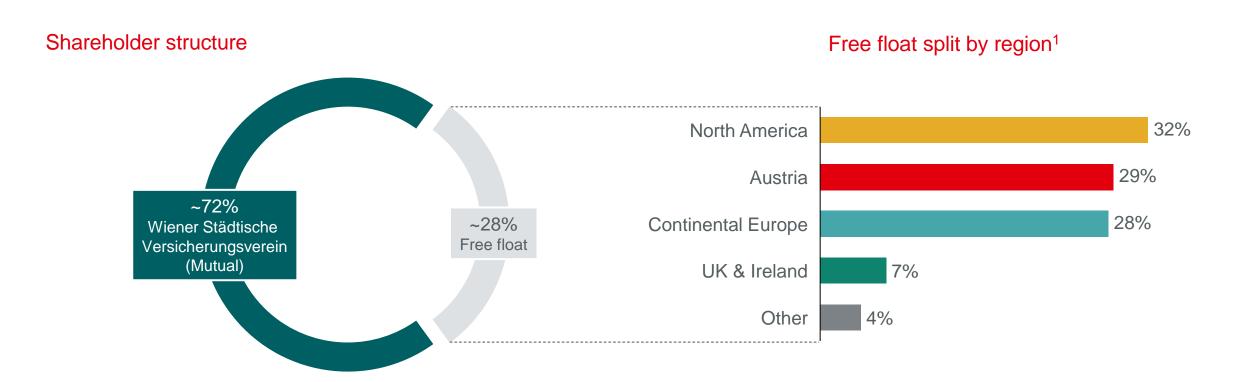


### Share price development 9M 2024

High	EUR	31.80
Low	EUR	25.65
Price as of Sep 2024	EUR	29.85
Market cap.	EUR	3.82bn
Share performance (excl. dividends)	%	+12.6



# **VIG SHARE (II)**



<sup>&</sup>lt;sup>1</sup> Split of identified shares, May 2024 (Source: S&P Global)





InterRisk III VIG Re HUNGARY UNION VIENNA INSURANCE GROUP **ALFA** WE ARE **NUMBER 1** VIENNA INSURANCE GROUP IN CENTRAL AND EASTERN EUROPE.

**BULGARIA** 

BULSTRAD

VIENNA INSURANCE GROUP

BULSTRAD

VIENNA INSURANCE GROUP

DOVERIE 9 VIENNA INSURANCE GROUP

Life



FRANCE

VIG Re

**GEORGIA** 

<u>IKBO</u>

VIENNA INSURANCE GROUP

GERMANY



KOSOVO

SIGMA VIENNA INSURANCE GROUP

LATVIA



МАКЕДОНИЈА ОСИГУРУВАЊЕ

VIENNA INSURANCE GROUP





# **CONTACT DETAILS / FINANCIAL CALENDAR**



Investor Relations / investor.relations@vig.com / www.group.vig

Nina	Higatzbe	rger-Schwarz

Tel. +43 50 390-21920

nina.higatzberger@vig.com

#### Katarzyna Bizon

Tel. +43 50 390-20071

katarzyna.bizon@vig.com

#### **Petra Haubner**

Tel. +43 50 390-20295

petra.haubner@vig.com

#### **Sylvia Hollerer**

Tel. +43 50 390-21919 sylvia.hollerer@vig.com

#### Lena Paula Grießer

Tel. +43 50 390-22126

lena.paula.griesser@vig.com

(on leave until 31/01/2025)

#### **Sylvia Machherndl**

Tel. +43 50 390-21151

sylvia.machherndl@vig.com

# in Follow us on LinkedIn

#### Financial calendar 2025\*

Date	Event
12 Mar. 2025	Preliminary results for the financial year 2024
28 Apr. 2025	Results and Group Annual Report 2024
13 May 2025	Record date Annual General Meeting
23 May 2025	Annual General Meeting
26 May 2025	Ex-dividend day
27 May 2025	Record date dividend
27 May 2025	Key figures and update first quarter 2025
28 May 2025	Dividend payment day
27 Aug. 2025	Results for the first half-year 2025
25 Nov. 2025	Key figures and update first three quarters 2025

<sup>\*</sup> Preliminary planning

# **DISCLAIMER**



### **IMPORTANT NOTICE**

These materials are for information purposes only.

These materials do not constitute or form part, or all, of any offer or invitation to sell or issue, or any solicitation of any offer to purchase or subscribe for, any securities in any jurisdiction in which such solicitation, offer or sale would be unlawful, nor shall part, or all, of these materials form the basis of, or be relied on in connection with, any contract or investment decision in relation to any securities.

These materials contain forward-looking statements based on current information and the currently held beliefs and assumptions of the management of VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe ("VIG"), which are expressed in good faith and, in their opinion, reasonable. These statements may be identified by words such as "expectation" or "target" and similar expressions, or by their context. Forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual results, financial condition, performance, or achievements of VIG, or results of the insurance industry generally, to differ materially from the results, financial condition, performance or achievements express or implied by such forward-looking statements. Given these risks, uncertainties and other factors, recipients of this document are cautioned not to place undue reliance on these forward-looking statements. VIG disclaims any obligation to update these forward-looking statements to reflect future events or developments.

VIG assumes no liability for the reliability or completeness of the information in these materials. Liability claims against VIG for damages arising from the use of the information presented in these materials are excluded to the extent permitted by applicable law.

Please note that calculation differences may arise when rounded amounts and percentages are summed automatically.



# VIENNA INSURANCE GROUP Protecting what matters.